

HOMELESS EMERGENCY ASSESSMENT/RESPONSE CONTACT INFORMATION

HOMELESS ASSESSMENT SERVICES AVAILABLE 24-HOURS PER DAY		
PROGRAM NAME & CONTACT INFORMATION	POPULATION SERVED	SERVICES PROVIDED
<p>Evaluation & Treatment Service (ETS) Provides 24-hour crisis stabilization, hospital diversion, and referral access to acute psychiatric inpatient services</p> <p>Phone: (714) 834-6900</p> <p>ETS is a program of Adult Mental Health Services (AMHS), provided by Orange County Health Care Agency Behavioral Health Services</p>	<ul style="list-style-type: none"> ▪ Adults aged 18 and over in psychiatric crisis who are medically stable 	<ul style="list-style-type: none"> ▪ On-site 5150 assessment, crisis intervention, crisis stabilization, hospital diversion, linkage and referral to hospitalization or on-going care in the community, referral access to contracted inpatient beds ▪ NO MEDICAL SERVICES on-site
<p>Costa Mesa Police Department</p> <p>Phone: 911 for emergencies (714) 754-5252 non-emergency dispatch & after-hours</p> <p>Address: 99 Fair Drive, Costa Mesa CA 92626</p>	<ul style="list-style-type: none"> ▪ Costa Mesa residents 	<ul style="list-style-type: none"> ▪ Emergency response ▪ Enforcement of laws to prevent or reduce crime
<p>Costa Mesa Fire Department</p> <p>Phone: 911 for emergencies (714) 754-5106 non-emergency dispatch & after-hours</p> <p>Address: 77 Fair Drive, Costa Mesa CA 92626</p>	<ul style="list-style-type: none"> ▪ Costa Mesa residents 	<ul style="list-style-type: none"> ▪ Emergency response

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PROGRAM NAME & CONTACT INFORMATION	POPULATION SERVED	SERVICES PROVIDED
<p>Orange County 211</p> <p>Phone: 211</p>	<ul style="list-style-type: none"> ▪ Orange County residents 	<ul style="list-style-type: none"> ▪ Maintains relationships with organizations providing more than 4,000 health and human services program ▪ Database contains detailed information regarding: <ul style="list-style-type: none"> ▪ Eligibility requirements ▪ Areas served ▪ Intake procedures ▪ Languages spoken ▪ Fee charged ▪ Disabilities served ▪ Location ▪ Contact information ▪ Hours of operation
<p>Orange County Behavioral Health Services Centralized Assessment Team (CAT)</p> <p>Phone Number: (866) 830-6011 or (714) 517-6353</p> <p>Website Address: ohealthinfo.com/cat/</p>	<ul style="list-style-type: none"> ▪ Adults aged 18 and over experiencing psychiatric emergency, at psychiatric risk, or needing psychiatric hospitalization ▪ Language Served: <ul style="list-style-type: none"> ▪ Spanish ▪ Vietnamese ▪ Korean 	<ul style="list-style-type: none"> ▪ Mobile crisis intervention, hospital diversion, 5150 evaluation, linkage and referral to inpatient hospitalization or on-going care in the community 24-hour-7 day emergency response ▪ CAT Team can respond to private residences, police stations, health clinics, private doctors' and therapists' offices, and in the field ▪ Unable to respond to inpatient floors of hospitals and skilled nursing facilities

HOMELESS ASSISTANCE SERVICES AVAILABLE DURING REGULAR BUSINESS HOURS

PROGRAM NAME & CONTACT INFORMATION	POPULATION SERVED	SERVICES PROVIDED
<p>Older Adult Support Intervention Systems (OASIS) Address: 1900 E. La Palma Ave., Suite 101, Anaheim, CA 92805</p> <p>Phone Number: (714) 399-3480 Fax Number: (714) 399-3481 Website Address: www.provcorp.com</p> <p>Hours of Service: 8 p.m.-5 p.m., Monday-Friday (some Saturday programming)</p>	<ul style="list-style-type: none"> ▪ 60 years of age and older who are chronically mentally ill or in eminent risk of homelessness. May or may not be dually diagnosed. ▪ Language Served: <ul style="list-style-type: none"> ▪ English ▪ Spanish 	<ul style="list-style-type: none"> ▪ Crisis management ▪ Housing services ▪ Community-based wraparound recovery services ▪ Vocational & educational services ▪ Job coaching & developing ▪ Consumer employment ▪ Money management/representative payee support ▪ Flexible fund account for immediate needs ▪ Transportation ▪ Illness Education & self-management ▪ Medication support ▪ Dual Diagnosis recovery services ▪ Linkage to financial benefits & entitlements ▪ Family and peer support ▪ Supportive socialization

HOMELESS ASSISTANCE SERVICES AVAILABLE DURING REGULAR BUSINESS HOURS

PROGRAM NAME & CONTACT INFORMATION	POPULATION SERVED	SERVICES PROVIDED
<p>Mental Health Association (MHA) Homeless Outreach</p> <p>Phone Number: 1-800-701-0131</p>	<ul style="list-style-type: none"> ▪ Homeless with mental illness ▪ Homeless with substance addiction ▪ Homeless that are dually diagnosed ▪ Language Served: <ul style="list-style-type: none"> ▪ Spanish ▪ Vietnamese 	<ul style="list-style-type: none"> ▪ Both crisis and non-crisis evaluations for homeless individuals ▪ Linkage with other service and shelter providers ▪ Income resources for homeless persons with a mental illness ▪ Hygiene items, non-perishable food, water, socks, blankets & limited clothing ▪ Meet individuals in parks, feeding sites & other homeless enclaves
<p>County of Orange Health Care Agency Adult Mental Health Homeless Outreach</p> <p>(714) 517-6355</p> <p>Hours are 8 am to 5 pm Mon-Fri Respond within 24-48 hours</p>	<ul style="list-style-type: none"> ▪ Serious & persistently mentally ill homeless or on the verge of homelessness. Clients can have co-occurring substance abuse problems ▪ Involved in Homeless Court ▪ Regular presence at Armories in season ▪ Available to speak at Community events, schools ▪ Act as liaisons with community organizations ▪ Partners with law enforcement; CAT, APS, libraries & outreach teams <p>Languages spoken: English, Spanish, Vietnamese & Thai</p>	<ul style="list-style-type: none"> ▪ Outreach & engage the unserved or underserved homeless mentally ill ▪ Linkage to mental health services & shelter providers ▪ Links & assists with access to entitlements such as SSI, AFDC ▪ Limited supply of bus passes clothing, bikes, blankets, sleeping bags, food items ▪ Meet individuals in parks, libraries feeding sites, armories, beaches homeless camps & homes