



Letter Of Agency - Change Of Provider Form
Authorization To Allow Changes
To Your Telephone Service Provider(s)

Customer Name: City of Costa Mesa
Billing Address(es): 79 Fair Drive
Costa Mesa, Ca 92626

- I understand that I can only pre-subscribe to one local dial tone service provider, one intraLATA (instate¹) toll provider and one interLATA (out of state²) long distance provider for each working telephone number that is billed to me.
- I understand that I may be required to pay a one-time charge per line to switch providers. If I later wish to return to my current service provider, I may be required to pay a reconnection charge to that company.
- I also understand that my new service provider may have different rates and charges than my current service provider, and that by signing below I indicate that I understand those differences (if any).
- I authorize **SBC Telco³ and/or SBC LD⁴** to act as my agent to make these changes happen and direct my former provider to work with the new provider to make the change.

¹ "instate" applies to SBC Connecticut and The Woodbury Telephone Company only.

² "Out of state" applies to SBC Long Distance East only.

³ "SBC Telco" means the applicable local telephone company subsidiary of SBC Communications Inc. depending on the relevant geographic area: Southwestern Bell Telephone, L.P. (d/b/a SBC Arkansas in Arkansas, d/b/a SBC Kansas in Kansas, d/b/a SBC Missouri in Missouri, d/b/a SBC Oklahoma in Oklahoma, and d/b/a SBC Texas in Texas); Pacific Bell Telephone Company d/b/a SBC California (California); Nevada Bell Telephone Company d/b/a SBC Nevada (Nevada, except that portion served by SBC Telecom, Inc.); Illinois Bell Telephone Company d/b/a SBC Illinois (Illinois); Indiana Bell Telephone Company, Inc. d/b/a SBC Indiana (Indiana); Michigan Bell Telephone Company d/b/a SBC Michigan (Michigan); The Ohio Bell Telephone Company d/b/a SBC Ohio (Ohio, except that portion served by SBC Telecom, Inc.); Wisconsin Bell, Inc. d/b/a SBC Wisconsin (Wisconsin); The Southern New England Telephone Company d/b/a SBC Connecticut (Connecticut, except that portion served by The Woodbury Telephone Company); The Woodbury Telephone Company (Woodbury, CT and certain surrounding communities); and SBC Telecom, Inc. (Las Vegas, Nevada and certain surrounding communities; Delaware/Cheshire, Cincinnati, Lebanon/Mason, and Hudson Twinsburg, Ohio, and in all areas in the United States not enumerated above).

⁴ "SBC LD" means the applicable long distance company subsidiary of SBC Communications Inc. depending on the relevant geographic area: Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance (the United States, except Connecticut); and SNET America, Inc. d/b/a SBC Long Distance East (Connecticut).



1. _____ By initialing here and signing below, I authorize **SBC Telco** to become my new telephone service provider in place of my current provider, for **local telephone service**.
2. _____ By initialing here and signing below, I authorize **SBC California** to become my new telephone service provider in place of my current provider, for **intraLATA (in-state¹) long distance service**.
3. _____ By initialing here and signing below, I authorize **SBC LD** to become my new telephone service provider in place of my current provider, for **interLATA (out of state²) long distance service**.

Full Migration

The numbers listed below represent the billing telephone number(s) of my accounts that are to be changed. My initials following this statement verify that I understand and agree that this change applies to **all** working telephone numbers and features associated with the billing telephone numbers below, unless otherwise stated. _____

If additional space is needed please attach a separate page. The person signing below must initial each additional page attached to this letter of agency.

or

Partial Migration

The following represent the individual working telephone numbers to be changed. My initials following this statement verify that I understand and agree that this change applies only to the **individual** working telephone numbers, together with all related features, I have listed below, unless otherwise stated. _____

If additional space is needed please attach a separate page. The person signing below must initial each additional page attached to this letter of agency.



I certify that I have read and understand the above Letter of Agency. After receipt of pricing and installation information from **SBC Telco and/or SBC LD**, I may decide to terminate this authorization. I further certify that I am at least eighteen years of age, and that I am authorized to change companies for services to the telephone numbers listed above.

Date Signed: _____ Authorized Signature: _____

Authorized Name: (Please Print) Allan Roeder

Telephone number of individual authorized to make this change(s): 714-754-5142

Title: (Please print) City Manager

Company Name: (Please print) City Of Costa Mesa

Please complete **one** of the following for identification.

Federal Employer Identification Number:	
Corporate Identification or Tax ID Number:	
Last 4 digits of Social Security Number:	
Month & Year of Birth:	
Mothers Maiden name:	

Mail Form to:

For information regarding this change please contact: _____

Indiana Customers Only:

Indiana consumers have the right to file a complaint with the Consumer Affairs Division of the Indiana Utility Regulatory Commission if there is a dispute between parties.

Indiana Utility Regulatory Commission - Consumer Affairs Division
 302 West Washington Street, Suite E-306
 Indianapolis, Indiana 46204
 Toll Free Complaint Line 1.800.851.4268 (Instate only)
 1.317.232.2700 (local) 1.317.232.8556 (tty/tdd)