



**LETTER OF AGENCY – SLAMMING PROTECTION  
AUTHORIZATION TO IMPLEMENT  
PREFERRED TELECOMMUNICATIONS UTILITY SLAMMING PROTECTION  
BUSINESS CUSTOMERS**

Customer Billing Name: City of Costa Mesa  
[Customer Billing Name] [Customer's Telephone Number]

Telephone No: 949-582-4500

Service Address: 79 Fair  
[Service Address Line 1]

Billing Address: 79 Fair  
[Billing Address Line 1]

[Service Address Line 2]

[Billing Address Line 2]

Costa Mesa, Ca 92626  
[City, State and Zip Code]

Costa Mesa, Ca 92626  
[City, State and Zip Code]

By signing this form, you are requesting that **AT&T** place Slamming protection on your local toll and/or long distance service(s). While this slamming protection is in place, no changes will be made to your telecommunications service providers(s). The purpose of slamming protection is to deter "slamming" (the switching of your telephone service to a carrier without your authorization). You may lift the slamming protection at any time by calling **AT&T** at 1-866-402-7667 or by sending a  
[AT&T Business Office Telephone Number]

written request to **AT&T** to Attention: Mari Clem Leeper, 200 West Center Street Promenade, Suite 615, Anaheim, Ca 92805.

[AT&T Sales personnel business address]

Your written request should be signed and dated and should include a statement that you wish the slamming protection to be lifted. It should also include your service address (and mailing address if different), a listing of the telephone numbers affected, and the services covered by the slamming protection (local toll and/or long distance service(s)). After the slamming protection is lifted, you may request a change to a new telecommunications service provider. Separate procedures for verification of your request to change your telecommunications service provider will apply at the time, in accordance with state or federal law.

You may add or lift slamming protection at any time at no charge.

Please complete the following for each service for which you are requesting slamming protection for:

1. I authorize **AT&T** to implement slamming protection for the telephone number(s) listed below for **local toll service**.

AT&T \_\_\_\_\_  
Current Preferred Local Toll Company

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

2. I authorize **AT&T** to implement slamming protection for the telephone number(s) listed below for **long distance service**.

AT&T \_\_\_\_\_  
Current Preferred Long Distance Company

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

The numbers listed below represent the billing telephone number(s) which will have Slamming Protection as specified above. This change applies to all working telephone numbers associated with the billing telephone numbers shown below, unless stated otherwise or unless you notify us otherwise. If more space is needed, please attach a separate list. The person signing below must initial each additional page.

Telephone numbers to be changed:

<u>See Attachment #1</u>	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

I certify that I have read and understand this Protection Letter. I further certify that I am at least eighteen years of age, and that I am authorized to change companies for services to the telephone numbers listed above.

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Authorized Name (PRINT): \_\_\_\_\_

Company Billing Name (For businesses only): City of Costa Mesa

Company Billing Address: 79 Fair Drive  
Costa Mesa, Ca 92626

Telephone number of individual authorized to make this change(s): \_\_\_\_\_

<b>For Administrative Purposes Only:</b>
Mail to: _____
_____
_____
_____
Or FAX to: _____