



CITY COUNCIL AGENDA REPORT

MEETING DATE: December 3, 2013

ITEM NUMBER:

SUBJECT: Public Safety Application Support Contract

DATE: November 19, 2013

FROM: Information Technology Department

PRESENTATION BY: Steve Ely, Interim I.T. Director

FOR FURTHER INFORMATION CONTACT: Steve Ely, Interim I.T. Director, 714-754-4891

RECOMMENDATION:

Authorize the City CEO or his designee to sign the Maintenance and Support Agreement and Purchase Requisition for support services in the amount of \$58,301 for the City's CAD-RMS system with Motorola Inc., 1303 East Algonquin Road, Schaumburg, IL 60196.

BACKGROUND:

The City purchased the CAD-RMS system in 2002 for use by Police and Fire. At that time, the City signed a 5-year support agreement with Motorola. The agreement lapsed on December 31, 2008 and was renewed for another five years that will, in turn, expire on December 31, 2013.

The new agreement is for a term of six (6) months only commencing from January 1, 2014 to June 30, 2014. The funding for this support was previously approved as part of the 2013-14 budget process, and is available in the appropriate account. The extension of this agreement is necessary to keep the current CAD-RMS system supported through the anticipated phase-in of the new SunGard system in early 2014. Motorola would not scale the six-month extension to a shorter timeframe, as their maintenance agreements are typically done in annual increments.

ANALYSIS:

Both Police and Fire rely heavily on these applications to perform their daily functions of providing public safety services to the citizens of Costa Mesa. Without these systems, their functionality would be significantly disrupted. Calls to 911 would have to be handled using a manual system. Connectivity to the Department of Justice would be compromised, and access to critical information may be lost. These applications are critical to the 24/7 operation of both groups.

ALTERNATIVES CONSIDERED:

We have considered entering into a Time-and-Material agreement with Motorola; however, the proposed hourly rates plus the unknown cost of materials are deemed not to be cost effective.

FISCAL REVIEW:

Funding for this agreement is included in the 2013-14 fiscal year adopted budget.

LEGAL REVIEW:

The City Attorney has approved the documents as to form and content.

CONCLUSION:

Approving the Contract and Purchase Requisition with Motorola will provide the support needed for the contract term.

STEVEN A. ELY
Interim I.T. Director

STEPHEN DUNIVENT
Interim Finance Director

TOM DUARTE
City Attorney

- ATTACHMENTS:
1. [Contract](#)
 2. [Purchase Requisition](#) (for reference)