

**AMENDMENT NUMBER THREE
TO PROFESSIONAL SERVICES AGREEMENT
WITH SCIENTIA CONSULTING GROUP, INC.**

This Amendment is made and entered into this ____ day of August, 2014 (“Effective Date”) by and between the CITY OF COSTA MESA, a municipal corporation (“City”) and SCIENTIA CONSULTING GROUP, INC., a California corporation (“Consultant”).

WHEREAS, Consultant and City entered into an agreement on June 5, 2012, for Consultant to provide on-site computer technology assistance (the “Agreement”); and

WHEREAS, Consultant and City previously entered into Amendment Number One to revise the scope of services and adjust the compensation accordingly, and Amendment Number Two to revise the term of the Agreement and adjust the compensation accordingly; and

WHEREAS, Consultant and City now desire to amend the Agreement to revise the scope of services and adjust the compensation accordingly.

NOW, THEREFORE, for valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

1. Exhibit A to the Agreement is hereby deleted in its entirety and replaced by Exhibit “A” attached to this Amendment Number Three.

2. Section 2.1 (Compensation) of the Agreement is hereby deleted in its entirety and replaced by the following:

2.1. Compensation. Consultant shall be paid in accordance with the hourly rate set forth in Exhibit A. Consultant’s total compensation shall not exceed Two Hundred Eighty-One Thousand, Eight Hundred Eighty Dollars (\$281,880.00).

3. Exhibit B to the Agreement is hereby deleted in its entirety.

4. All other terms, conditions, and provisions of the Agreement not in conflict with this Amendment and previous Amendments, shall remain in full force and effect.

IN WITNESS WHEREOF, the Parties hereto have set their hand by their duly authorized representatives as of the day and year first above written.

CITY OF COSTA MESA,
A municipal corporation

Tom Hatch, City Chief Executive Officer

Date: _____

SCIENTIA CONSULTING GROUP, INC.

Signature

Date: _____

Name and Title

APPROVED AS TO FORM:

City Attorney

EXHIBIT A
CONSULTANT'S SCOPE OF WORK



1591 S. Sinclair St. Suite B, Anaheim, CA 92806 • (877) 444-3108 • www.scientiaconsultinggroup.com

To:	Steve Ely
From:	Phil Danie
Date:	7/10/14
Subject:	Cost Mesa SOW for IT services

Overview

This document contains the statement of work for the placement of an IT Specialist at the City of Costa Mesa.

Scope

1. Requirements

The City of Costa Mesa has requested an IT Specialist to assist in the following areas:

- Work with help desk staff to provide technical client support for desktop issues.
- Work with City Computer Operations Supervisor to perform system administrative tasks as requested.
- Direct completion of tasks within estimated time frames.
- Coordinate with the City Computer Operations Supervisor to ensure problem resolution.
- Perform the following tasks as directed which will include but not limited to:
 - Take Help Desk support calls
 - Help with Windows 7 deployment both on desktop PC's and MDC's
 - Help with imaging computer equipment for deployment
 - Install software as needed and directed

- Troubleshoot common PC, printer and network issues
- Add, Delete, or Move users, mailboxes and PC accounts in Active Directory
- Be familiar with Windows Server 2003/2008 and Exchange 2010
- Be familiar with Office 2003/2010/2013
- Be familiar with Sonic Wall and HP switches

2. Proposal

Scientia Consulting Group is proposing to place Logan Haynes in the IT Specialist position at the City of Costa Mesa. Logan Haynes has over 6 years experience working with city governments and public safety. Some of his experience/qualifications are as follows:

- Installation and upkeep of client workstations and servers
- Software application updates and implementation
- Manage various SAN technologies
- Manage Phone systems (Cisco, Toshiba)
- Manage Camera and access control systems
- VMware products and solutions
- Exchange 2003/2007/2010 Messaging Systems
- Windows Server 2000/2003/2008 Active Directory Environments
- Group Policy Administration
- Desktop/Server life cycle migrations
- Cisco and Sonicwall firewalls
- HP and Cisco network switches
- Netmotion
- Microsoft Deployment Services and Workbench Toolkit
- Microsoft System Center Configuration Manager
- VMWare ESXi and Control Center
- MDT/MDC rollouts and maintenance

Scientia Consulting Group will place Logan Haynes at Costa Mesa for 40 hours per week on a 12-month contract. The hourly rate will be \$86.

In addition to Logan Haynes, Scientia Consulting Group can provide additional resources to assist with specific projects upon request at the same hourly rate. Scientia can also deploy, at the City's request, our monitoring/ticketing system to help IT improve efficiency and user response time. A brochure is attached outlining the abilities of the software.



Scientia Consulting Group is always looking to enhance the services we provide while at the same time finding ways to save our clients time and money. We now offer a software solution to manage your entire computing infrastructure with one integrated, Web-based application. Complete, powerful, secure and easy to set up, our solution will monitor all of your systems, ensuring constant up-time with minimal malfunctions or interruptions. Have no IT staff on site? Not a problem. Our solution will notify us of when our services are needed. We will have you back up and running without having to initiate a service call or sometimes even knowing a failure occurred. Our solution will Serve and Protect 24 hours a day, 7 days a week. Here is a list of what our solution provides:

PC Inventory / Computer Audit

Complete computer inventory and software inventory. Scheduled LAN audits. Fully automated and always up-to-date.

PC Remote Control / Remote Support

Access computers remotely from anywhere. Secure and configurable. Access PCs behind firewall's and NAT without port mapping or infrastructure changes.

Patch Management

Fully automated security patch scan, patch deployment and history with the click of a mouse. Scalable, secure, configurable and location independent.

Network Monitoring / Alerts

Instant notification for hardware changes, software changes, policy violations, low disk space, unapproved network access, new devices on the LAN, etc.

Windows Event Monitoring / Alerts

Remotely monitor Windows system event log, application event log and security event log with user defined alerts.

Software Installation / Update

Complete software installations and software updates across the organization with a mouse click. Easier and more flexible than SMS and other solutions.

Help Desk / Trouble Ticketing

Complete integrated trouble ticketing. User and administrator create/update. Policy based notification. Built in online Chat for support personnel and users.

Network Policy Enforcement

Monitor network usage by machine and by application. Define policies and limit network access to only corporate approved applications.

Integrated Reports

Comprehensive integrated management and operational reports. Customizable, always available. View online or export to HTML, Word or Excel.

Maximum Security

Encrypted communication using 256-bit RC4 with rolling keys. No open ports. No plain-text data packets on the network. Nothing for attackers to

Flexible Administration

One integrated Web based interface. Accessible from anywhere. Flexible setup of administrators and users, computer groups, permissions and policies.

Fast and Easy Deployment

Deploy in minutes without downtime. Automatic discovery and deployment to all computers, local or remote. No long training cycle or learning process.

Backup and Disaster Recovery

Provides real-time automated disk backup, disk imaging, file level backup and bare-metal restore for Windows servers and workstations.

Our Enterprise Edition (EE) is the ultimate application for managing the entire computing infrastructure. With maximum scalability and flexibility, Scientia Consulting Group has the power to automate key tasks to increase the productivity of your staff and the organization as a whole. From Software Inventory to Remote Desktop Management, our solution has the features and functions to automate day to day IT tasks.