

## Code Enforcement

**Area of 1400 Block of Baker St:** Received report of transient encampment at a business property. Visited property and observed large amount of abandoned personal items, trash/debris and someone camping on the property. **Property manager contacted and instructed to have items removed and monitor camping. Copy of "No Trespass" sign emailed to manager at his request. Manager to post property and monitor dumping and camping.**

**Gisler Park:** Report received of transient camp. Reported to Park Rangers who responded to determine items left were trash and debris. **Public Service cleaned area.** Observed abandoned personal items left in park two days later, **Park Rangers responded.** Observed large graffiti on park wall three days later, **reported to graffiti crew and removed.** Observed male transient sleeping on picnic bench at approx. 0430 four days later. **Male told the park was closed during nighttime hours and told to leave. Male complied and returned upon daylight. Comment:** Gisler Park is very active lately with reports of camping and suspected drug transactions.

**2700 Block of Harbor Blvd (Business):** Complaint received of female transient being aggressive with employees and customers. **Met with the manager who said it is not a daily occurrence but transient became aggressive when employees asked if she needed assistance. Manager was told to call PD for any type of aggressive behavior. Property will be monitored for future issues.**

**100 Block of Del Mar:** CM Connect received regarding transient camping and storing personal items at utility box. **Visited location on two occasions and did not observe anyone camping or evidence of storage. Will monitor.**

**3100 Block of Harbor Blvd (Business):** Observed evidence of camping and items stored inside business trash enclosure. **Contacted store manager who said he would clear the area. Manager to monitor and call PD if needed.**

**3000 Block of Harbor Blvd (Costa Mesa Square):** Continuous reports and observations of transient camping and drug use around the property near places of business. Trash and debris left behind, syringes frequently found, urination/defecation evidence frequently observed on the property. PD frequently called due to aggressive behavior. Business owners concerned of losing customers. **Property manager contacted with no recent response. One business to evaluate methods to deter activity.**

**1400 Block of Baker St (Business):** Observed trash/debris/personal items stored at the trash enclosure and persons camping in alcove of the building. **Spoke with business manager confirming the on-going problems and was given property manager contact. Contacted property manager who agreed to remove items and call PD when persons observed camping on property. Property to be posted with "no trespass" signs.**

**400 Block of Bernard/400 Block of W. 19<sup>th</sup> St:** Received reports with photos of transients camping in two locations of property. Observations confirm report. **Reported to PD who will monitor.**

**2000 Block of Harbor Blvd (Business):** During early morning patrol transient encampment was observed after hearing loud music coming from the location. Transient became aggressive when encountered, PD responded. Transients had an extension cord taking power from the business. **Business owner will be contacted, continue investigation.**

**500 Block of 19<sup>th</sup> St (Business):** Observed transients camping in front of businesses and trash/debris scattered over property. **Property owner to receive violation notice.**

### **Outreach**

(Feb. 7-13)

**HOUSING:** Outreach has successfully moved a senior veteran with a VASH housing voucher. The client was staying temporarily at a skilled nursing facility (SNF), however outreach was able to find an opening in a home for veterans in Garden Grove. Outreach also contacted the CAT Team who knows him and a member of the CAT Team went to visit him and talk to him about the move.

**HOUSING LINKAGE:** Two clients were matched for housing in Anaheim and two clients were matched for housing in Santa Ana.

**HOUSING LINKAGE:** Outreach has linked a client to Colette's permanent supportive housing (PSH) intake for his housing placement. He is scheduled to be housed sometime this week once all the documentation clears.

**NONPROFIT LINKAGE:** Outreach linked a Rapid Re-Housing client with deposit assistance through Mercy House.

**MEDICAL:** Outreach partnered with Mentor to take a client to a doctor's appt. This in turn, freed the outreach worker from having to attend the appointment. The public health nurse will also be following up with the client next week. Another client was linked with Lens Crafters to receive a free eye exam and glasses appointment.

**MEETINGS:** Outreach attended Mercy House monthly staff meeting to discuss Coordinated Entry Pilot Program at Santa Ana Civic Center, Santa Ana Motel/Guest Inn project, Armory update, Santa Ana Terminal project, Santa Ana mobile Check-In Center, and Dana Point/Huntington Beach Outreach projects which are pending.

**FIELD SUPPORT:** Outreach has collaborated with Newport Beach PD, and they attended our Thursday meetings to see how our program operates.

**NEW CLIENT—**Outreach received a call from a local church regarding a family who was there and needed help. Outreach learned that the family just arrived here in Costa Mesa 3 days ago from Kentucky because they always wanted to come here. They were seeking a place to stay until their 5 year old daughter's disability check came. Outreach advised that the armory would allow them to stay there for the night and that they may want to consider a less expensive area, given that they live on the disability check.

**NEW CLIENT**--Outreach was asked to contact a Costa Mesa resident who had been living in a mobile home park, but was now homeless. Outreach did an intake over the phone and discussed housing options since he was living in his truck and had been asked to leave the mobile home park where he was staying with a friend. He had been homeless for about a week. Outreach discussed applying for General Relief and seeking employment options through his union.

**NEW CLIENT**—Outreach came across two new residents. They do not qualify for a vulnerability assessment (VISPDAT). Resources have been provided, and they have been linked to Mercy House for deposit and rental assistance. They are currently living in substandard conditions, thus Mercy House will determine their eligibility for funds.

**NEW CLIENT/HOUSING LINKAGE**--Client is a Costa Mesa resident. This week she has provided proof of residency and thus Outreach was able to refer her to Colette's Children's Home and American Family Housing.

(Feb. 14-20)

**RECONNECTION:** Outreach has successfully reconnected a homeless senior woman back to San Diego. Outreach saw her on Sunday at the Soup Kitchen and discussed her options and going to San Diego was sounding like a much needed change. Outreach also looked up resources and the San Diego Rescue Mission had a program for females that was 30 days, on a first come first serve basis. Outreach has confirmed her arrival in San Diego and admission into the Rescue Mission program.

**HOUSING LINKAGE:** This week Outreach had one housing match with Permanent Supportive Housing (PSH). This client is a chronically homeless resident of Costa Mesa who suffers from mental illness. Outreach also linked a client with the American Family Housing (AFH) Intake. AFH will follow-up with Outreach once paperwork has been processed. Outreach also linked two additional clients to be matched on the PSH listing.

**MEDICAL:** Outreach linked Community Impact Team (CIT) client who was coughing up blood to emergency services at the ER at Orange Coast Memorial. Blood work, chest x-ray and vitals were taken and it was determined that client had an infection in their chest.

**NONPROFIT LINKAGE:** Outreach linked a Rapid Re-Housing client with deposit assistance through Mercy House. Outreach also linked client and her daughter who are losing their transitional housing, to resources for Families Forward, Colette's and Project Hope Alliance. A Fresh Beginnings Mentor was linked with a client to complete an SSI application which will greatly assist the outreach team.

**FIELD SUPPORT:** Outreach has linked a client with glasses from Lens Crafters. Outreach has also been diligently making an effort to assist clients who have various county vouchers with finding placements before their vouchers expire.

**MEETINGS:** Outreach attended meeting with SOS team as well as Ian from Trellis to discuss collaboration efforts. Discussion topics included the following: Assessment of SOS population (SOS saw 900 patients in 2014; Goals to bring down ER visits to Hoag; Bonus Project/Permanent Supportive Housing transportation is available for medical appointments if client is SOS patient; SOS van for ER discharges from Hoag to SOS-pending. Also discussion on resources at SOS El Sol center in Santa Ana.

**MEETINGS:** Outreach has attended a meeting with County of Orange Alcohol and Detox team to learn more about their services and possible future programs. This meeting was in collaboration with the Build Futures team.

**OTHER:** This week the Outreach team began their intake hours for new homeless individuals seeking services. Three existing clients came by and in two new clients came by seeking services. Community Impact Teams are scheduled to work at Someone Cares Soup Kitchen on Saturday, March 5 from 12-4pm.

**NEW CLIENT—**In collaboration with CMPD, Outreach conducted an intake with an elderly lady living at the Tower's. She was having issues with her grandson who lived with her. Outreach has collaborated with the staff at the Tower's on 19th ensuring that she has a phone to make emergency calls and Outreach will coordinate with Fresh Beginning's Ministries in linking her to a mentor. At this time, Outreach will continue to follow this client as a preventative measure and the mentor to ensure her safety.

### **Network for Homeless Solutions**

Here's a blurb from our Costa Mesa Snapshot:

## **Costa Mesa Leaders Discuss Homeless Challenges With Civic Neighbors**

City CEO Tom Hatch and Assist. CEO Rick Francis both attended a meeting with city managers and assistant city managers of three neighboring cities, Fountain Valley, Newport Beach and Huntington Beach to further discuss ways they three cities can collaborate on homeless solutions. The hope is to convince cities throughout the county to do their fair share to build housing for homeless and take on their percentage of the 2,200 actual unsheltered homeless population in the county. The city leaders also talked about ways to advocate for more funding to assist those with mental health needs.