

## Code Enforcement

**Area of W. 17<sup>th</sup> St. & Pomona Ave:** Investigated reports of major graffiti and transients doing drugs on the property. Observed large amount of graffiti on the fence surrounding the property as well as structures waiting to be demolished. Property is under construction and awaiting release of easement rights to finish demolition of the remaining structures. Site has been plagued by graffiti and transient squatters. **Property manager contacted and instructed to have graffiti removed and install an 8ft. construction fence around the property. Property manager will have the graffiti removed in the next few days and will speak to Planning regarding the fence installation. Associated work is to commence next week so there will be construction activity again.**

**3000 Block of Harbor Blvd (west side of Harbor):** Observed open gate of a trash enclosure located on a commercial property revealing evidence of a transient encampment. Spoke to a few employees of businesses located on the property and they confirmed people staying inside the enclosure. Employees also reported finding syringes in the area frequently. When I returned later I observed a known female transient walking back and forth through the parking lot where the encampment was located. She was looking into vehicles and approaching customers of the businesses. PD was called and frightened customers asked me to stay until PD arrived. PD response was within minutes. **Property owner was contacted is required to clean all items from the enclosure and secure the enclosure. A Violation Notice was also sent to owner. Owner was also instructed to tell tenants to call PD immediately if trespassers were observed at the location.**

**3000 Block of College Ave:** Observed transient female (associated with encampment found at 3000 block of Harbor) walking back and forth within a small section of the block. When female observed my car she turned and walked the opposite direction. Female was then observed walking into a residential driveway. Female had no conclusive reason as to why she was on private property. Resident came out of the house upon hearing the conversation and stated that the female was unknown and should not be on the property. **Owner was told to take note of the female and to call PD if she came back on the property. Female was told to leave the property and complied.**

**1500 Block of Corsica:** Report received regarding homeowner finding evidence of transient camping in the backyard. Gate was found to be broken. **Owner called PD to make aware and is getting the gate repaired. Additional reports of transients sleeping on private property around this general location have been received. Will monitor.**

**1800 Block of Newport Blvd:** Received complaint with a video showing an aggressive altercation between business owner and a transient caught shoplifting. PD responded during the altercation. Met with business owner and he voiced his concern of witnessing more frequent occurrences of aggressive transients who come into the business and steal. Business owner next door voiced the same concern. **Conducted meeting with PD representatives and two business owners to listen to their concerns. PD will monitor activity and employ additional strategies to increase patrol presence.**

**3000 Block of Harbor Blvd (east side of Harbor):** Continuous reports and observations of transient camping and drug use around the property near places of business. Trash and debris left behind, syringes frequently found, urination/defecation evidence frequently observed on the property. **Property manager will be contacted and asked to increase security patrol. PD made aware of the frequency.**

### **Community Outreach**

**HOUSING:** Outreach was able to successfully house a chronically homeless individual and his dog with American Family Housing.

**HOUSING:** Outreach has successfully moved a client into a furnished apartment through the Permanent Supportive Housing (PSH) program. Outreach will follow up with the client to ensure he is adjusting well to his new housing placement.

**HOUSING LINKAGE:** Outreach spoke with a client at the Check-In Center where he was informed that he has a standing intake appointment with American Family Housing next week. In addition, the client's current employer is looking for him for work this week.

**HOUSING LINKAGE:** Outreach linked a client to ECS rentals and Mercy House. Outreach at Mercy House is providing funding to cover the room rental with ECS rentals. Client linked to Mercy House for PSH housing match.

**NONPROFIT LINKAGE:** Outreach linked a client with Working Wardrobes' Customer Service program, which will provide the client proper training for a career in retail and/or customer service positions.

**JOB CONNECTION:** Outreach had received an e-mail that Rock Harbor might need a volunteer to answer phones a few hours a week. The individual who secured the position would receive hours toward the Community Impact Team (CIT) program. Outreach made the contact with a potential client regarding the position. She confirmed her interest and her information was forwarded to Rock Harbor.

**PD REFERRAL:** Outreach received a referral from CMPD/CAT Team regarding an individual that had attempted suicide a week earlier. A mental health worker spoke with client and she was given an appointment with mental health on Thursday.

**MEDICAL:** Outreach called client's orthopedic surgeon and Hoag to follow-up on the client's physical therapy (PT) appointment since his surgery. In addition to his recovery, Outreach has been discussing permanent housing options with the client as well as maintenance of his sobriety.

**MEDICAL:** Outreach has visited a veteran client multiple times this week. The Skilled Nursing Facility (SNF) where he is currently staying would like him to move. Outreach has been in contact with the SNF and Veterans Affairs (VA) to make sure the transition is facilitated smoothly.

Outreach will be accompanying the client to an appointment with an assisted living facility in Garden Grove on Monday.

**NONPROFIT LINKAGE:** Outreach checked in with a client who started an employment related class through Working Wardrobes and also assisted the client with signing up for a computer class on Thursdays and other classes that are offered through Working Wardrobes. These classes will aid the client in regaining self-sufficiency and re-entering the workforce.

**FIELD SUPPORT:** Outreach went to Public Defender's office in Santa Ana to pick up certified copies of client's court documents so client could submit them to SSA for benefits eligibility. Outreach also called a client's OC Housing Authority Case Worker and spoke with her regarding an extension of the client's Shelter plus Care Voucher.

**NEW CLIENT:** Outreach met a senior woman at the Soup Kitchen who is living at a Greenleaf Mobile Home Park and is in need of homeless prevention assistance. Outreach has asked the client to agree to an appointment time to set up an intake to ensure she does not become homeless.

### **Network for Homeless Solutions**

Rick continues to monitor key shopping centers and problem properties for loitering concerns. Ongoing issues persist at Costa Mesa Square (Target Shopping Center) and property management was made aware of early morning and late evening loitering activity on the outside patio near Starbucks. Security needs to be increased.

Contacted property management at Costa Mesa Courtyards about reviewing and modifying security protocols as retailers continue to deal with unwanted guests and shoplifters.

Met with County Behavioral Health Program Manager to seek additional help with homeless outreach efforts. The County has been a valuable partner in this realm.

Met with Executive Director of Costa Mesa Chamber of Commerce to outline strategies for increased awareness among business community about their rights and responsibilities. All Business License recipients will receive this information in City mailings.

Our team invited Newport Beach PD Homeless Liaison Officer to observe weekly outreach meetings as that city ramps up efforts to address homelessness.