

Dear Members of the City Council,

The following is a summary of recent activities over the past week:

### **Code Enforcement**

**500 Block of W. 18<sup>th</sup> St:** Female transient heard/observed screaming/swearing at female adults with small children. **Transient left the location, PD arrived to investigate.**

**2200 Block of Wilson St:** Observed female transient riding her bike in the middle of traffic on Harbor then while on Wilson she dropped a bag, parked her bike in the traffic lane blocking traffic. Male transient followed her and was observed arguing with the woman. Male attempted to go toward the female but retreated once he saw my presence. **PD called to investigate and arrived to interview the female. Male was gone from location.**

**1700 Block of Newport Blvd:** Report received of encampment set up on vacated business property. Visited location and observed encampment set up. **PD contacted.**

**1900 Block of Meyer Pl:** Observed female transient camping at business complex. Female was under the influence of something. Trash and debris scattered around property. Female made aware of private property and suggested she clean the area before leaving. **Female cleaned up and vacated after an hour. Property has a constant issue with people camping/partying/using drugs. Suggested the property owner install signage for no trespassing/no loitering and call PD when the issues arise.**

**600 Block of W. 19<sup>th</sup> St:** Group of transients camping on the property, trash/debris and items scattered in front of the businesses. Transients had been warned multiple times to stay off property by manager. **PD called and responded to vacate the transients.**

**3000 Block of Bristol St:** Complaint of transients camping on business property. During A.M. patrol one male transient was observed camping at the rear of the property. Male was very agitated when made aware of the complaint of trespassing. **Property owner to be contacted with suggestions of deterrents.**

**2100 Block of Harbor Blvd:** Previous complaints of camping and drug use on the property. During A.M. patrol a female transient was observed camping at the entrance to the business. **Female contacted and made aware of the complaint, female complied and left.**

### **Outreach**

**25 HOMELESS CLIENTS HOUSED DURING THE FIRST QUARTER OF 2016**

**FROM 2013 THROUGH MARCH 2016, OUTREACH HAS HOUSED 147 CLIENTS**

**RECONNECTION:** A non-resident but a high service user with mental illness was reconnected to Pittsburgh, PA. Outreach made arrangements for him to enter a housing/shelter program upon his arrival. He had been to this program before and was excited to return.

**HOUSING:** Outreach linked a client with information for an affordable room for rent. The client has been staying in a motel. She went with her mentor to look at the room and put a deposit down. The client successfully moved in with assistance from her mentor and spent her first night there on Thursday. Since then, Outreach met with the client to review paperwork needed for her infusions and are currently determining where her infusions should take place now that she is housed.

**HOUSING LINKAGE:** Outreach had connected a client to housing at the Tower's and now they are in process of securing a placement. Next week the client has an appointment with Mercy House to complete their appointment for deposit/rental assistance.

**NONPROFIT LINKAGE:** Outreach assisted a Vet in getting linked to Volunteers of America (VOA), as well as discussing means to assist him with fees to obtain his pharmaceutical license. Outreach is assisting another client who was evicted from his apt. Outreach has been calling and looking for rooms and gave the client housing resources to contact. In the meantime, the client had moved his things out of his apt. and is temporarily staying at a sober living facility in Huntington Beach. He will meet with Mercy House for financial assistance to look for something more permanent.

**MEDICAL LINKAGE:** Outreach linked a client to OCTA Access transportation program to assist him with getting to/from his appointments while on disability. He will also be entering the Emergency Shelter program through Salvation Army in Fullerton.

**DOCUMENTATION LINKAGE:** Outreach obtained client's Shelter plus Care Voucher copy, extension letter and Companion Animal Certification from Mental Health Association (MHA) Housing department. These documents will assist Outreach in finding housing for the client.

**DOCUMENTATION:** Outreach did an assessment on a client who has been homeless for almost 5 years and lives in "The Jungle". He scored high on the assessment and will need to provide Outreach with a disability verification form to accompany the assessment.

**FIELD SUPPORT:** Outreach has been collaborating with Fresh Beginnings, Lighthouse and Broken Hearts advocates to help various clients remain housed by providing and delivering furnishings such as a table, chairs, an air mattress, recliner and other smaller essential items. ***The Network for Homeless Solutions collaborative is considering a home supplies drive where community members can donate items that can be used for assisting our newly housed clients. Prior to this, we'd need to secure warehouse space.*** Outreach is also working with the United Way to secure "Welcome Home" baskets for our clients that obtain housing. Outreach also visited clients in their apartments and skilled nursing facilities to provide food boxes and perform checkup visits. Outreach also spoke with the mental health care coordinator regarding client's admission into the 90 day Unidos detox program in Garden Grove.

**FIELD SUPPORT:** Outreach has made calls to the Canadian Consulate on behalf of a long term elderly client who has stated multiple times he would like to go back to Canada although he has no paperwork and no passport. Outreach will follow up with the Canadian Consulate to see if there was a passport that could be issued. Also, Outreach spoke with another client's case manager to begin a “warm hand off” from Outreach to Collette’s. Outreach is working to encourage the client to take advantage of all the services and resources they provide at her placement. Outreach has also linked another long term client to homeless court.

**MEETING:** Outreach met with Mercy House to discuss our approach in helping the 23 clients that have been housed through PSH, as well as setting up procedures for “warm hand offs” from Outreach to Mercy House.

**NEW CLIENT--**Outreach met a new client at Church of Christ. She and her adult son are living in their car. She states they have been homeless for 6 years. Outreach asked her to come to the office for an intake. Her son is currently employed and she used to work as a paralegal. She is seeking housing resources and Outreach discussed what was needed to get on various housing lists.

### **Network for Homeless Solutions**

Rick and Muriel met with Orange County Health Care Director this week to discuss opportunities for greater partnerships between Costa Mesa and OC Behavioral Health, and discussed ideas on greater access to MHSA funding for local/regional issues.

Date pending for ACC-OC Homeless Summit for Orange County elected officials, where Rick will present 5 Pillar Issues that include: State Advocacy for smart reform; Research and Data Collection project to quantify costs of homelessness; Outreach and Sharing Knowledge; Housing and Jobs; and Communication to Constituencies.

The National Alliance to End Homelessness State of Homelessness 2016 Report can be found here: <http://www.endhomelessness.org/library/entry/SOH2016>