

Dear Members of the City Council,

The following is a summary of recent activities over the past two weeks:

Code Enforcement (Abbreviated due to Code Enforcement Officer being on vacation)

- Observed damaged electric line in the parking lot of 99 Cent Store. ***Property Manager notified.***
- Large encampment in 1900 block of Meyer Pl. ***PD aware and monitoring.***
- 100 block Flower St. vacant structures still not secure. Complaints of squatters. ***Owner to be re-contacted.***
- DMV transients camping in bushes behind sign, items scattered, abandon shopping carts various areas of the sidewalk. Met with manager regarding issues. ***Awaiting response from Regional DMV office to proceed with fencing in key access areas and increased CHP enforcement.***
- 1500 Adams investigate transient camping at rear of Hidden House Coffee. ***Contacted male and conducted interview.***
- 100 block Broadway multiple abandoned carts on sidewalk. ***Area cleared. Will continue to monitor.***

Outreach

(May 1 – 7)

HOUSING: Outreach has successfully housed a senior elderly client in Santa Ana. She has very minimal income; however, outreach was able to work with the property manager to allow the client to stay at the placement temporarily until she is placed La Habra next month. Once placed in La Habra, she will be eligible for rental assistance.

HOUSING LINKAGE: Outreach has successfully linked a client with Mercy House for deposit assistance and linked another senior client who is living on the streets with 5 potential placements. Outreach will follow up with the client and provide assistance as needed.

SOCIAL SERVICES LINKAGE: Outreach has been in contact with VA regarding a homeless veteran client eligible for a Housing VASH Voucher. He will be attending an appointment next week to receive his voucher.

SUBSTANCE ABUSE LINKAGE: Outreach linked a client with County Mental Health. County Mental health will also be able to link the client to substance abuse detox programs.

MEDICAL LINKAGE: Outreach went out to meet chronically homeless alcoholic with County and public health nurse. We were able to link the client with medical services through public health nurse to possibly get link him back into Flagship.

MEDICAL LINKAGE: Outreach has also been collaborating with doctors, specialist and pharmacists regarding a previously homeless client that was housed last month, yet currently takes numerous medications and receives weekly blood infusions.

MEDICAL LINKAGE: Outreach met a chronically homeless alcoholic client who is disabled in the parking lot of a local shopping center with County and public health nurse. Outreach made an appointment to complete the VISPDAT housing assessment with him next week. County filled out Free DMV Voucher for him to go get a CA ID and the public health nurse called Cal Optima to switch the client to more local doctors.

LINKAGE: Outreach met with a mentally-ill housed client in Fullerton to assist her in getting to her OCTA Access transportation appointment in Anaheim.

VETERANS LINKAGE: Outreach linked 2 veteran clients with Volunteers of America regarding assistance with an ongoing SSI application and other support provided to veterans.

LEGAL LINKAGE: Outreach accompanied previously homeless client to Traffic Court to inquire about delinquent tickets which were resulting in a DMV hold on registration. Outreach was informed that these need to be dealt with through Traffic Division of CMPD. Outreach contacted CMPD who agreed to put client on 12 month payment plan.

COMMUNITY IMPACT TEAM: This week, the Community Impact Team (CIT) worked at Mariners Church on Monday and local residents' homes in Newport Heights doing yard work on Wednesday.

NEW CLIENT/INTAKE: Outreach has been assigned to a married couple that came in during intake. They are currently living in their car. The husband works and the wife receives some income. Outreach contacted Mercy House to set up an appointment with the couple to see if they qualify for rental and deposit assistance.

(May 8 – 14)

HOUSING LINKAGES: Outreach met with a couple living in their car. They both have an income and were linked with Mercy House to see if they qualify for financial assistance. Additionally, this week Outreach was notified by CMPD that a client that Outreach had assisted last year has been linked to the Orange County Housing Authority and will be receiving assistance with finding housing.

MEDICAL: Outreach assisted housed vet client who had to go to the ER for a ruptured eardrum. Client was taken and treated at OC Global Medical Center.

MEDICAL: Outreach also linked a paralyzed client with the public health nurse.

MENTAL HEALTH LINKAGE: Outreach met with client at the Lighthouse and linked her with County Mental Health before she was admitted into Oasis board and care.

COORDINATED ENTRY: Outreach completed a housing assessment on a client and they scored an 8 for Permanent Supportive Housing.

COORDINATED ENTRY: Outreach also completed a housing assessment on a client who recently left Salvation Army. She scored high enough to qualify for Permanent Supportive Housing and is now working on obtaining disabling verification form to be submitted with her assessment.

COORDINATED ENTRY: Outreach re-assessed a client for housing assessment and they scored high enough to qualify for Permanent Supportive Housing (PSH). The client also met with the public health nurse to complete a program assessment for medical attention. Outreach completed another VISPDAT assessment on a client who was incarcerated and has been released. The client scored high enough for PSH and Outreach will assist him with obtaining the necessary documents for the assessment.

JOB CONNECTION: Outreach is pleased to announce that a client obtained a part-time job in Huntington Beach. The client also had a consultation with a plastic surgeon for an ear repair procedure that has been scheduled for next week.

NONPROFIT LINKAGE: Outreach linked a client to Working Wardrobes for a resume-building class.

FIELD SUPPORT: Outreach made new contact with phone rep from Budget Mobile and helped 3 clients with obtaining cell phones. Outreach did a weekly check up on a family working with Families Forward, and accompanied several clients to doctors' appointments.

NEW CLIENT/INTAKE: Outreach met client at Church of Christ dinner. She is currently homeless, had an abscess that is being treated, and wanted assistance finding housing. The client came in for intake and was given information regarding mental health assistance at the MHA. She was also asked to return on Wednesday to speak with County Outreach and Engagement.

NEW CLIENT: Outreach was introduced to a client at the Tuesday dinner at Church of Christ. He was newly homeless and unemployed. He has a set of twin children and was seeking assistance with housing. However, he currently has no income and is seeking employment. Outreach met another client who is living in her car with her 20 year old son. Outreach linked her to various organizations including OC LINKS and STAND UP FOR KIDS.

Network for Homeless Solutions

Rick presented at Association of California Cities – Orange County (ACCOC) countywide Homelessness Forum in Irvine last Thursday attended by city and county staff, elected officials, nonprofit agencies and some public members. The group heard an update on County efforts to address homelessness and the ACCOC Homeless Task Force 5-Target Principles to address this issue broadly. Those components call for **Statewide Advocacy** for funding for housing, legislative relief, and statewide strategy to address homelessness; **Research and Data** to quantify scope of problem, costs, and identify best practices; **Outreach Strategy** to share intervention tactics and case management practices among County municipalities; **Housing** for

those willing to be helped – how can we apply local/regional solutions?; and **Communication to Constituents** addressing how public engagement is a critical aspect of implementing solutions.

Orange County has hired its first Homeless Czar to oversee countywide homeless strategy efforts. See links below...

<http://www.ocregister.com/articles/homeless-716156-county-civic.html>

<http://voiceofoc.org/2016/05/santana-orange-county-has-a-new-homeless-czar/>