

Dear Members of the City Council,

The following is a summary of recent activities covering the past few weeks:

### **Code Enforcement**

**2400 Block of Newport Blvd:** Report received from PD regarding transient squatters trespassing and damaging property. Property is a new development and not yet occupied. **Visited property and confirmed trespassers have broken into many of the units and were living there. Personal items, trash, syringes and food were all found in the units. One female transient was found hiding in a closet. Female was detained and PD called. Property manager did not press charges so female released. Manager to secure the units and hire security patrol.**

**Santa Ana Bike Trail (north of Gisler):** CM Connect received showing possible transient laying in the path of the bike trail. **Complaint forwarded to PD.**

**690 Block of W. 19<sup>th</sup> St:** Known male transient camping on private property. Upon contact the male appeared to be under the influence of something. **When asked, the male replied he had done "Meth" a few hours before. Male declined medical help when asked. Male left the location but was found later a short distance from the original location. Male requested to be put into a treatment center to clean up. Checked himself into the treatment center.**

**1700 Block of Newport Blvd:** Known female transient observed removing her ripped pants then putting them back on multiple times. Female appeared to be under the influence of something and seemed unaware of my presence. **PD called to do a welfare check.**

**790 Block of Victoria:** CM Connect received reporting person camping on private property. **Visited location during A.M. patrol and observed male transient camping in the bushes on private property. Trash/debris along with multiple spray paint cans found with him. Male made aware of complaint and private property. Male said he would leave the area.**

**2100 Block of Harbor Blvd:** Observed female transient sitting at the bus stop with multiple items of trash/debris scattered over the bench and sidewalk. Same female observed at this spot last week. **Stopped to contact the female but she ran off leaving the mess. Called City Street Crew to request a cleanup so bus riders could use the shelter. Female spotted a distance away and PD was called to do a welfare check. Will discuss course of action with Outreach and Mental Health.**

**500 Block of W. 18<sup>th</sup> St:** Female transient screaming and verbally aggressive in the park. **PD on scene and had transient leave the area.**

**500 Block of W. 19<sup>th</sup> St:** Female transient verbally aggressive with male transient and walking/standing in traffic. **PD called to contact the female.**

**600 Block Lassen Lane:** Report and observation of transient encampment in easement area near flood channel. **Contacted OC Public Works and met at the location. Transient couple found and told to leave the area. Property owner to clear the trash and debris left behind.**

**2800 Block of Fairview:** Complaint received re: transient camping, vandalism on private property. **Visited property and did not observe anyone but evidence of someone being on property was visible. Spoke with property contact to discuss possible deterrents. PD made aware and will keep watch. Property to implement suggested deterrents.**

**Gisler Park:** Observed male transient laying in wet grass just at dawn. Stopped to do a welfare check. Male was recently released from jail and was waiting to go to a relative's home then look for recovery center. **Information recorded and forwarded to PD.**

**2900 Block of Babb:** Complaint received re: person camping in a vehicle in a residential neighborhood. **Visited location and observed what appeared to be someone covered up in the rear seat and rear window down a bit. PD was called and they determined the vehicle was full of clothing but unoccupied. Vehicle was registered out of the city and PD marked tires.**

**1100 Block of Baker:** Encountered group of known transient drug users camping on private property. During the contact we discovered a 14-year-old runaway female. **Group was told to disperse with 14-year-old remaining with us. PD and Child Services contacted. PD made contact with the female and placed her in the care of her case worker.**

**2800 Block of Harbor:** Report and observations of transients camping and drug use on private property. **Transients warned to stay away from property, owner contacted and given suggestions to deter future trespassing.**

### **Outreach**

**HOUSED INDEPENDENTLY:** A former Costa Mesa homeless resident has found a room rental in Lake Forest.

**HOUSED INDEPENDENTLY:** A former homeless client was offered a room to rent from a friend. It's a little more than she wants to pay but has asked for more hours at work. She also signed a year lease for this room.

**HOUSED INDEPENDENTLY:** A former homeless client and chronic alcoholic has entered a sober living/work program on his own volition thanks to the help of the Lighthouse Church.

**CONTACT FOLLOW UP:** Outreach had contact with client with severe medical condition living out of his car who has qualified for Rapid Rehousing Funds through Mercy House. He is currently working part-time at the Crossing church in their Check-In Center and doing security as well. Going to follow-up with Mercy House for rental assistance.

**CONTACT FOLLOW UP:** Outreach spoke with county mental health to try to get client from detox at Redgate to 90-day residential treatment program without break in between. Spoke with Officer of the Day. Wait time is still 6-8 weeks. Outreach will be in touch with the Gatekeeper once he is released from detox.

**CONTACT FOLLOW UP:** Outreach spoke with client about her physical therapy appointments she began through Cal Optima and SOS referral with Avalon in Huntington Beach. Her daughter is now done with school and they are both still living in her car. They are not able to find a unit or room that will accommodate all of their stuff. Outreach has tried linking them with other programs that help families but they continue to be service resistant.

**CONTACT FOLLOWUP:** Outreach has continued to reach out to a long-time mentally ill chronic client who has standing appointments with outreach to research/call housing listings. She continues to miss her appointments. She has also been linked with a MHA housing specialist. Outreach will continue to reach out to her in hopes that she is able to find a room for rent.

**LINKAGE MEDICAL:** Homeless Costa Mesa resident needs surgery. Spoke with his doctor who will not do the surgery unless he is assured the client will be inside and has a support system to take care of him. Outreach called Illumination Foundation who will reach out to the physician and attempt to assist client.

**LINKAGE MEDICAL:** Received a call from local business about an extremely intoxicated client. When we reached him, he was being assisted by paramedics. We asked that they take him to a particular local hospital. Outreach called the hospital to alert them that he was coming and needed a mental evaluation and a medical detox. Outreach called the next morning to check on client, but he had left the facility.

**LINKAGE MENTAL HEALTH:** Client stopped by for help setting up/using his new phone. Outreach called Senior Placement Hotline looking for other referrals since he did not qualify for OASIS. Outreach spoke with rep at Older Adult Services and gave her client's info.

**LINKAGE MENTAL HEALTH:** Client has been in Costa Mesa for a while and was asked if he would like to come in for a housing assessment. He came in for an intake and then met with county mental health for a referral to appropriate agency. Client was not ready to accept help due to negative experiences with governmental mental health facilities.

**LINKAGE MENTAL HEALTH:** While out with county mental health, came across client that needed a call to Psychiatric Evaluation Response Team (PERT). Client had recently gotten out of jail and had his things from 3 shopping carts all over the streets. PERT took over to decide whether to 5150 or not.

**LINKAGE DOCUMENTATION:** Elderly homeless client from England was taken to Los Angeles where we filled out the paperwork needed for him to get an emergency passport back to

England. Outreach then spent time making calls for client based on information given to them by the English Consulate so that client would have somewhere to go when he gets there.

**LINKAGE DOCUMENTATION:** Outreach has finally ensured that a police referred severely addicted client has received his California ID. This ID is necessary documentation so that he may be placed on the Permanent Supportive Housing List. The next step is convincing him to go the Social Security office to receive help getting his SSDI reinstated.

**LINKAGE DOCUMENTATION:** Outreach has assisted chronically homeless client living in the jungle with an appointment with Colette's. Additionally, we finished her assessment and are waiting on the disabling condition form. Resources have also been provided to her related to other housing placements.

**LINKAGE DOCUMENTATION:** Outreach assisted another chronically homeless client who has recently housed himself in transitional housing with a DMV free voucher.

**RECONNECTION IN PROGRESS:** Outreach met client at NCC to fill out application to go back to Arizona. She came to Costa Mesa for a job but nothing panned out, so now she wants to go home. She has a friend in Arizona to meet her when she arrives home. Background check was clear. Eligible for reconnection.

**LINKAGE RENTAL ASSISTANCE:** Client with a voucher was given the names and numbers of multiple places that accept vouchers. Outreach will continue to give client places they find but also told her she needs to contact her case manager since her voucher expires in September with no extensions.

**LINKAGE RENTAL ASSISTANCE:** Senior client came in for an intake. She is behind on her rent. An appointment was made with Mercy House and she was also given resources for domestic violence shelters since she mentioned that she is in an abusive relationship.

**LINKAGE SUBSTANCE ABUSE:** While out with County Outreach, Outreach came across a client who was linked to Redgate Memorial Recovery Center but left. He asked for help to get back into the program. Client was informed he had to call every day to keep his spot on the list. Redgate told us it would be a 2 1/2 month wait.

**CONTACT**--Received a call from client who was kicked out of a sober living facility in Newport Beach and was going through serious withdrawals. Paramedics had been called and he refused service. It was suggested that he contact his family who are in Los Angeles and he was given a bus pass to go to Social Services.

**CONTACT:** Outreach has been in contact with county jails regarding a homeless client who will be released soon and has detoxed in jail. Outreach will begin looking for recovery homes once he has a release date.

**INTAKE/PERMANENT SUPPORTIVE HOUSING:** Did a PSH Assessment on a long time Costa Mesa Client. He will need to do the paperwork for Prop. 47 (reduction of felony to misdemeanor) and is going to get his disabling verification form signed.

**FIELD SUPPORT:** Outreach has collaborated with PD this week by attending their briefings. The meetings went well and we were able to provide updates and answer any questions they had. Outreach also collaborated with Code Enforcement and PD on early morning ride alongs.

**FIELD SUPPORT:** Asked by Code Enforcement to meet them at a possible hoarding home. Met them there and was allowed into the unit and spoke with the owner. Code Enforcement took pictures and they will decide whether this is actually a hoarding case or not.

**LINKAGE NEW CLIENT:** A veteran who is working at The Lighthouse was given resources, names and numbers for Volunteers of America and the one stop homeless veteran's center in Santa Ana.

**LINKAGE MEDICAL:** Client came by the NCC and met with the public health nurse. The nurse made an appt. for client to see a doctor on Tuesday. Client has previously been service resistant. Same client met with OC Mental Health for a few minutes and she was directed to the County Health Care Agency for an intake.

**LINKAGE MEDICAL:** CMPD call from Park Ranger regarding suicidal client who defecated all over himself in a local park. Outreach met with both Fire and CMPD and asked that he be transported to a local hospital with social workers who had partnered with Outreach on several clients. They did and he is currently still there.

**LINKAGE MENTAL HEALTH/VISPADAT:** Client was at NCC and was agitated and very frustrated with his homelessness. OC Mental Health and public health nurse met with client. The public health nurse met with him regarding his health condition and talked onsite regarding his medical needs and Orange County Mental Health gave him information about County Health Care Agency. He also had a VISPADT vulnerability assessment done that afternoon and was also given donated funds to get a new storage unit so that he would have the month to figure out housing resources.

**LINKAGE MENTAL HEALTH/MEDICAL:** Client came in for an intake and met with OC Mental Health as she was very depressed and not taking any medications since she was released from jail. Mental Health linked her to the County Health Care Agency in Santa Ana.

**LINKAGE TEMPORARY HOUSING/SUBSTANCE ABUSE:** Previously service resistant client was passed out on 19<sup>th</sup> Street. Local substance abuse facility was called and client was taken there. He is now temporarily housed and will also be meeting with OC Mental Health.

**RECONNECTION:** CMPD called and came by with a client who would like to go back to Chicago. He came here for work but quit the job and has been homeless here in Costa Mesa for

1 year. He is not using drugs and was cleared to go by CMPD. We are researching places for him to go to end his homelessness.

**CONTACT:** CMPD called to meet with a client who was very intoxicated. He had been linked with OC Mental health and was housed through them with a Shelter Plus voucher but was kicked out. He wants to go back to OC Mental Health. We are setting this appointment up for next week.

**CONTACT:** CMPD called regarding a senior male who was asleep under a tree. He was living in his car. He does have a small income but lost his housing because of high rent. He was given a bus pass to go to First Baptist Church for the night and then given intake hours to come and see what we can do for him since he is a senior.

**CONTACT:** CMPD was called as there was a person sleeping on the sidewalk at the bus stop on Harbor. This was a 22-year-old male who was here for sober living but was now waiting for a call for a rehab place. He was from Muskogee, Oklahoma. He was offered a bus pass but did not want one. He was told about First Baptist Church but didn't want to go. He wanted a motel voucher but was told to move along.

**CONTACT:** Continue working with long-time Costa Mesa homeless resident substance abuser. With the help of Outreach, he is continuing to follow up on his SSI case, getting a phone, and taking care of hygiene and laundry needs.

**RECONNECTION:** Out of area client seeking reconnection to New Mexico. Client came in to let me know she has a friend who is going there and will pay for her bus ticket back. Outreach paid for her ticket to Union Station so that she could catch the bus back to New Mexico.

**LINKAGE MENTAL HEALTH:** Met client at 1200 N Main St in Santa Ana for appointment with county substance and alcohol abuse treatment outpatient program orientation. Client was given a calendar of classes and a lot of resources for their programs. Hopefully, the client will attend classes until there is an opening for 90 day residential program.

**NEW CLIENT INTAKE:** Outreach contacted Costa Mesa Resident with significant medical problems who will be evicted in July due to increased rent. He was given Mercy House rapid rehousing phone number and told to make appointment for rental assistance.

**NEW CLIENT INTAKE:** Conducted VISPDAT on motel dweller with physical and mental health problems who receives SSI.

**NEW CLIENT INTAKE:** Male substance abuser from local sober living program discharged on Easter. He traveled around to several different sober living homes outside of Costa Mesa but ended up back on our streets. Outreach gave him resources for other sober living programs, social services to take care of his Medi Cal, directions to local social security office to get replacement card, and encouraged him to return to community of origin.

**HOUSED INDEPENDENTLY:** Former meth addict and client, reconnected with his family who is now letting him live at home again as long as he's on good behavior. He is interested in building a resume for jobs. Contacted Working Wardrobes to set up an appointment for him to come in.

### **Network for Homeless Solutions**

Rick met with ACC-OC Homelessness Task Force to discuss ongoing process to determine true costs for homeless assistance efforts and potential legislation that will make it easier for cities to pool housing set aside funds for sub-regional projects.

NHS participated in a workshop on Compassion Fatigue.

Rick and Muriel met with Susan Price, the County's new "Homeless Czar" and discussed a host of issues we're addressing locally and regionally. She sees the benefits in closer partnership with cities in Orange County. She seems to have a firm grasp on the most pertinent issues we're facing and will craft a plan to better position the County as a regional resource to local communities.