

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

Code Enforcement

200 Block of Loyola/Fairview Rd: CM Connect received reporting people camping in between block wall and trees along Fairview Rd. **Visited location and observed evidence to support the complaint. Trees are on private property and owner was contacted to make aware of the complaint. It was suggested that the owner thin out the trees to eliminate the hiding spots. Owner agreed and will update the status. Trash/debris cleared from the sidewalk area.**

1500 Block of Nutmeg: Observed male transient hiding and drinking beer in the bushes located at the rear of private property. **Male was from another city and claimed he was going back. Male was warned about drinking in public and made aware he was on private property. Male has not been seen since.**

1500 Block of Adams: Received report of male transient camping on sidewalk in front of business. **Visited location with PD and observed male camping across the sidewalk in front of business. PD instructed male to remove items from the sidewalk and made aware he was camping on private property. Male vacated the property.**

2900 Block of Bristol: Received report of persons climbing fence and going into the surrounding flood control channel. This is an area frequented by transients and has been cleared by the County previously. **Visited location and observed a male transient known to frequent the area and walking inside the fence line. Made male aware of complaint and private property. Male claimed he removed his belongings and was leaving. PD and OC Public Works made aware.**

500 Block of 19th St: Male transient camping on private property. **PD contacted male but had difficulty waking him up. Medical aid was called but male refused help. Male appeared to be under the influence of something.**

Outreach Team

CONTACT: Outreach met a client who reported issues with vision and eyesight. Outreach provided magnifying glasses and encouraged client to contact their eye doctor for an appointment.

CONTACT: Female client with substance abuse problem was placed in a skilled nursing facility. She expressed the need to leave the facility to a community outreach worker. Outreach worker and client agreed that once funds for next month are dispersed, Outreach can research resources for room rental. Client did not wait for either funding and/or additional resources for room rentals to come in and is now back on the streets.

CONTACT: Client who is mentally ill and lives with her mentally ill daughter was looking for housing resources. Client called to let Outreach know she had secured a place but could not move in until early September. Outreach will seek additional resources to help with August motel stays.

CONTACT: A client who recently left her housing placement was spotted at a local church by the outreach team. Due to placement incompatibility, client was encouraged to continue to look for alternate housing. Once she finds a place, she is eligible to apply for financial rental assistance through a local nonprofit organization.

LINKAGE MENTAL HEALTH: This week Outreach had the opportunity to collaborate with OC Mental Health to help link a chronically homeless client to mental health services. Through this collaboration, they have been able to reconnect two chronically homeless individuals to services with the Public Health Nurse.

LINKAGE MENTAL HEALTH: Outreach worker met with chronic, disabled, senior client and OC Mental Health to see if he qualifies for Older Adult Services through the County; he did not qualify since his symptoms are medical not mental health related.

LINKAGE MENTAL HEALTH: Outreach and OC Mental Health called client to follow up on mental health services. At this time, the client is in the middle of a recertification of his disability and cannot transfer over to County doctors. Once his recertification goes through, he would like to go back to the County and get his housing voucher reinstated which OC Mental Health will assist with.

LINKAGE DOCUMENTATION & NEW CLIENT INTAKE/VULNERABILITY INDEX SERVICE PRIORITIZATION ASSESSMENT TOOL (VISPDAT): Costa Mesa resident and Veteran suffers from hepatitis and alcoholism. Outreach emailed local nonprofit organization to schedule appointment for rental assistance. He is interviewing for jobs. Outreach worker provided him with Volunteers of America contact information and a job resource for a military company.

LINKAGE SOCIAL SERVICES: Outreach has linked a client to a nonprofit organization to receive deposit assistance. Also, linkage provided with the Veterans' Administration (VA) to confirm what documentation was needed to complete his packet for his Veterans Administration Shelter Housing (VASH) Voucher. Lastly, he has completed the documentation needed to submit his VISPDAT which has been submitted to OC 211.

LINKAGE SOCIAL SERVICES: Outreach Worker linked a family to Fresh Beginnings that provided them a food box until they get their next pay check.

LINKAGE HOUSING: Outreach has housed two chronically homeless clients and longtime motel dwellers along with their 2-year-old grandchild. With collaborative team efforts, this family will be renting a room. Additionally, they have been linked with Mercy House to complete the intake process for deposit assistance.

LINKAGE MEDICAL: Outreach met Colette's client at his doctor's appointment. He was having a consult to have skin cancer surgery. He was given instructions to follow and an appointment for the surgery was scheduled.

LINKAGE MEDICAL: Long term client came by Neighborhood Community Center to meet with Public Health Nurse. The client had reported that he made a follow up doctor's appointment. Client also stated he met a new pastor and was waiting for the pastor to find him housing. This client can be service resistant. Outreach asked him to keep in touch and encouraged him to follow up appropriately with his housing options.

LINKAGE MEDICAL: Through a field visit, Outreach, OC Mental Health, and the Public Health Nurse encountered a client who had fallen off his bike and badly bruised his eye. He stated he had been at the hospital for three days. The client was unaware of his insurance status and will seek assistance from the Public Health Nurse regarding this matter.

LINKAGE MEDICAL: Outreach worker met with a chronically disabled client who was referred by the police department. Outreach and the Public Health Nurse confirmed his rheumatology appointment and discussed getting him a shower before he attends the appointment.

LINKAGE MEDICAL: An elderly client with a brain injury was picked up by police and taken to the hospital. Client has been in the US illegally since 2004. Outreach contacted a family member from client's country of origin who agreed to take in client. Outreach then started the process for an emergency passport. The hospital paid for both airline tickets for client and traveling companion. Outreach found a temporary shelter prior to departure and put together all the financial information for his family prior to his departure.

NEW CLIENT: Outreach met client at local church. While at the church, client had been drinking and was looking for assistance. She reported that she was a victim of domestic violence. Outreach directed the client to schedule time for an intake through Network for Homeless Solutions.

NEW CLIENT: Outreach was asked by OC Mental Health to meet newly homeless female who had lost her job and needed resources to obtain a new job. Outreach contacted Working Wardrobes for potential career development resources for the client.

OTHER: Outreach was called by the Fire Department to check on a client at a local senior apartment complex who had caused a fire within the complex. Both Outreach and the Public Health Nurse were contacted by the manager of the apartment complex. This client has history of substance abuse and will be followed up by Outreach and Public Health.

OTHER: Outreach received a call from Fire to check on a female with cancer living in a garage. Outreach suggested that she speak with his hospital social worker for assistance regarding her housing situation.

RECONNECTION IN PROGRESS: Outreach received a call from Life on the Streets (LOTS) regarding someone who wanted to be reconnected with his family in Oregon. Outreach was able to receive eligibility approval from PD Outreach and met him at the bus station for a 7:30 pm departure.

OTHER SERVICE RESISTANT: Outreach Worker attempted to meet Police Department referral for a chronic senior client in front of 99 Cent Store for an appointment for a senior mental health and housing shelter in Garden Grove. He did not show up for cab and as a result appointment was cancelled.

Network for Homeless Solutions

Rick attended County Mental Health Steering Committee meeting on Monday. Discussed AB 1618 (https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=201520160AB1618) which establishes the “No Place Like Home” program and re-allocate \$2B from Proposition 63 proceeds to fund housing for mentally ill homeless. Funding for County programs would be on a competitive basis, although a smaller portion of \$200M would be allocated among counties based on a calculation of the number of homeless residing in each county. We are monitoring this legislation as it unfolds.

City staff met with business owners of shops in 1700 Block of Newport Blvd on Thursday to address increasing impacts of transients in that area. The City encouraged the property owners to hire security and better secure electrical and water outlets. The Police Department has increased bike patrols in the area and may introduce foot patrols soon.

Rick is organizing meeting with City/County staff to address ongoing concerns with camping in Talbert Regional Park. Although this is a County asset, it lies within Costa Mesa city limits and we end up responding to calls for service. Nearby residents are increasingly fearful of illegal activities in the park and the numerous fires that have erupted. Our goal is to devise a long-term and sustainable plan of action to keep the park free of campers. A neighborhood meeting is also being planned for Avimore Terrace residents.