

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

### Code Enforcement

#### **1700 Block of Newport Blvd:**

- During patrol check multiple transients were encountered camping on private property. **All made aware of the ongoing complaints from business owners. Area was cleaned by occupants and they cleared the area. Met with property owner.**
- Encountered a known female transient screaming at a work crew pressure washing a store front. She appeared to be under the influence of something and was scattering trash. **PD called and contacted female.**

**700 Block of Victoria:** Observed two male transients camping on private property. Complaints from property owner have been received. **Males contacted and made aware of the complaint. Both given outreach contact info to seek help.**

**Terminal Way:** Property has a continuous transient camping issue and frequently reports issues. **Observed one known male transient camping at the front of the property, and two male transients camping at the doorway entrance to a business. All contacted, made aware of the complaints and cleared the area. Outreach worker spoke to the two males and gave contact info.**

**1100 Block of Baker St:** Observed male and female transients camping on private property (area frequented by illegal camping). **Both contacted and made aware of the on-going issues/complaints. Male is a known transient and female came from out of state. Both cleared the area.**

**600 Block of Paularino Ave:** CM Connect received reporting transient camping near the flood channel. **Transient male observed and contacted. Male was from a neighboring city, stated he was not feeling well and trying to stay out of sight. Medical aid as well as outreach help was offered but declined by the male. Male said he would be clearing the area.**

#### **3100 Block of Harbor:**

- Transient encampment observed at loading dock of a business. **Transients made aware of private property and owner will be made aware.**
- Male transient observed camping in the bushes on private property. **Male contacted and made aware of private property. Male was from out of state.**

**2300 Block of Newport Blvd:** Two male transients observed camping on private property. **Males contacted and made aware of private property. Both cleaned the area and left.**

**2000 Block of Newport Blvd:** Investigated reports of transient camping activity on private property. **Observed and contacted male and female transients camping at the reported**

location. Both made aware of complaint and private property. Neither are from Costa Mesa and said they planned to go back to their home city.

## Outreach

### **Weekly Report September 11 – September 17, 2016**

**Clients Assisted this week: 69**

**Clients Housed to date (by City staff): 128**

**New Client:** Outreach met with unknown male from Fullerton who was told by other non-resident homeless individuals that he could live under the freeway bridge in Costa Mesa.

**New Client Intake:** Costa Mesa resident of 14 years has been on the streets for 16 months and is interested in housing assistance. Client made appointment with Outreach for a housing assessment.

**New Client:** Outreach met with homeless client at Fairview Park. Client is seeking employment and housing resources. Outreach discussed possible options and set up an appointment with client.

**Net Client:** Outreach met with parolee who served time for felony assault. Outreach discussed resource options with client and suggested that client come to intake hours.

**New Client:** Homeless client was cited for an obstructive encampment. Outreach discussed possible reconnections options with client. Client requested a reconnection to Tennessee to reunite with family.

**New Client:** Outreach met homeless non-resident at a local church dinner, who indicated the need for medical attention. Client has family in Minnesota and Outreach and discussed possible reconnection options. Client was uninterested in reconnection due to possible admission to a recovery home.

**New Client:** Costa Mesa homeless resident met Outreach for assistance with housing. Client indicated he was receiving housing services from a local nonprofit but, is having difficulty contacting them. Outreach offered assistance in linking client to the nonprofit.

**New/Old Client:** Outreach met with non-resident client, who is seeking assistance for mental illness and substance use. Outreach informed client that since she is a non-resident, she is only eligible for linkages to resources.

**Linkage Social Services:** Outreach successfully linked chronically homeless veteran client, who has been living in his car for 5 years, to Veteran Affairs. Veteran Affairs Outreach Worker, will assist client in navigating housing resources.

**Linkage Social Services:** Outreach met with chronically homeless Costa Mesa client to discuss medical needs, treatments programs, and cell phone reactivation.

**Linkage Social Services:** Outreach met with police-referred, chronically homeless and disabled client and linked him to Public Consulting Group for assistance with a supplemental Social Security appeal.

**Linkage Social Services:** Outreach met with housed Costa Mesa client to discuss Social Security disability case appeal process with county service provider. Outreach and client made appointment with the provider.

**Linkage Social Services:** Outreach assisted pastor at local church with a client who has been a victim of domestic violence.

**Linkage Social Services:** Client with serious health conditions was linked to Public Consulting Group for assistance in appealing his Supplemental Social Security Income denial. Outreach will continue in their efforts to motivate client to seek medical treatment from her doctor.

**Linkage Documentation:** Outreach assisted client in retrieving his car from impound and completing paperwork for car registration.

**Linkage Social Services:** Non-resident client met Outreach for general assistance. Outreach provided client with information to the Social Security office, and housing resources. Client indicated interest in receiving medication to manage his mental health symptoms. Outreach also provided client with appointment information for OC Mental Health.

**Linkage Mental Health:** Outreach assisted chronically homeless client by transporting him to his mental health appointment. Outreach will continue to work with the client to ensure his stability and maintain his consistency in attending his appointments.

**Linkage Mental Health:** Outreach and OC Mental Health are working with client to link him with County Substance Abuse Resource Team.

**Linkage Mental Health:** Outreach and Mental Health met parolee client in need of medication. Outreach made an appointment with a local doctor to have client prescribed medication for his addiction. Outreach contacted client's parole officer for resource assistance.

**Linkage Medical:** Outreach made a medical appointment for a follow-up with 2 chronically homeless Costa Mesa residents.

**Linkage Medical:** Outreach met police-referred, chronically homeless and disabled client at doctor's appointment. Client was given prescription medication and referral to a specialist.

**Linkage Medical:** Outreach met with non-resident client and friend at local church dinner. Client and client's friend were in need of medical attention. Outreach provided both clients with bus passes and directions to local medical center.

**Linkage Medical:** Client met with Outreach and indicated medical related issues. Outreach directed client to see nurse at the Lighthouse.

**Linkage Documentation:** Outreach met with veteran client to fill out paperwork needed for housing.

**Linkage Documentation:** Outreach conducted housing assessment on resident client. Client is eligible for rental assistance, however she preferred long term housing options and resources. Outreach provided housing listings for client.

**Linkage Documentation:** Outreach met with non-resident client and provided him free DMV Identification voucher, resources for rehab, medical detox, sober living, and a 1-day bus pass to return to Fountain Valley.

**Linkage Documentation:** Outreach and Costa Mesa homeless resident client met together to fill out replacement Social Security card application.

**Linkage Documentation:** Veteran client was referred to the Veteran Affairs for housing assessment. Veteran Affairs indicated to Outreach that client is eligible for rapid rehousing.

**Linkage Documentation:** High service user homeless client met with Outreach to receive identification card application. Client was visibly distressed, so Outreach linked client to OC Mental Health. Client canceled appointment with OC Mental Health. Outreach will attempt to make another mental health appointment for client.

**Linkage Job Connection:** Outreach met with client at local church dinner. Client was in need of employment. Outreach provided client with employment resources.

**Linkage Job Connection:** Outreach met with non-resident homeless client from Morro Bay, who has been residing in Costa Mesa for 2 years. Outreach discussed the possibility of reconnection back to Morro Bay. Client also indicated interest in gaining employment. Outreach provided employment resources for client.

**Linkage Housing:** Outreach and Mental Health met with visibly distressed client at a bus stop. Client was in need of housing assistance so Outreach provided housing resources to client.

**Linkage Housing:** Outreach linked elderly couple with nonprofit for housing assistance. Clients were distressed over life changing events and Outreach contacted their church leader to provide counseling services.

**Linkage Housing:** Client has been matched for housing assistance. Outreach set up an appointment for client to meet with housing administrator to finalize housing paperwork. Outreach will follow up with client to check on his housing status.

**Linkage Housing:** Outreach made a follow up call to a client who was linked to Mercy House for financial assistance. Client failed to find housing due to a prior eviction. Outreach gave client additional resources for housing and will follow up with client.

**Linkage Emergency Housing:** Outreach placed senior client in a rented room for a week. Outreach is assisting client with her Social Security benefits and general relief paperwork.

**Linkage Other:** Outreach has assisted a newly housed client with transportation to attend her doctor's appointment. The client is appreciative of Outreach's support during her time of transition from homelessness to housing.

**Other:** Outreach received phone calls from two different family members regarding two homeless individuals. Family member and Outreach have been unable to contact these individuals. Their identity has been turned over to both police and faith based organizations for location assistance.

**Other:** Outreach arranged for a motel and transportation services for elderly client with a pending medical appointment. Outreach also provided client with food and will follow up with client to discuss results from medical exam.

**Other:** Outreach spoke with the mother of Costa Mesa homeless non-resident who is a victim of domestic violence. Client's mother is interested in helping her relocate back to Rhode Island. Client is not currently ready to relocate, however, Outreach will stay in contact with her.

**Field Support:** Outreach has collaborated with Code Enforcement and followed up with old and existing clients. Outreach has attended Police briefings to continue collaborative efforts addressing homelessness in the city. Outreach assisted with a maintenance project at Moon Park and encountered 3 new non-resident individuals. Outreach provided resources to clients before they were taken into custody.

**Field Support:** Outreach and Park Ranger met with 2 chronically homeless resident clients who are motivated to seek treatment options for their alcoholism.

**Field Support:** Park Ranger notified Outreach regarding the recent arrest of homeless resident client due to his active warrants.

**Field Support:** Park Ranger re-linked resident client to Outreach services, due to resident client's recent citation for trespassing on private property.

**Field Support:** Outreach and police collaborated in arresting non-resident homeless male client for violent behavior towards a female non-resident client.

**Community Impact Team:** Teams worked at Mariners Church in Newport and Soup Kitchen.

### **Network for Homeless Solutions**

Rick is working with Parks and Park Maintenance to add safety measures to Lion's Park to ensure that no dangerous objects are on the field when youth sports events are held there. Work to commence soon on screening outfield fence at Luke Davis Field.

\*\*The City is fortunate that the Police Department has been able to add two officers to the newly revived Community Services Unit this week. These officers will be instrumental in addressing a host of quality of life issues, including the homeless problem, among others.

