

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

Code Enforcement

100 Block of Flower: Report and observations of large group of transients camping on private and public property at times blocking sidewalk access. **Persons contacted and made aware of complaints told not to block sidewalks, business owners notified.**

700 Block of Victoria: Reports and observations of transient camping on private property. **Two males observed camping behind a utility box on the property. Males contacted and made aware of the complaint. Evidence of camping was also observed in some of the bushes of the same property.**

400 Block of Wilson: Report of a male transient naked sleeping near a bus bench. **Observed known male transient sleeping near the bus bench with ripped hospital pants that exposed him to the public. Male has known medical issues. Male was helped to cover himself and given pants to wear. Outreach workers aware and will contact.**

1500 Block of Old Newport Blvd: Report of transient camping on private property, mattress observed on rooftop. **Met property owner to discuss deterrents and view the property. Owner to implement proactive deterrents.**

Lion's Park: Tent set up in the park. **Observed tent set up in the park that appeared to possibly be there from the night before. Reported to Dispatch, Park Rangers responded and cleared the area. Camper was from out of state and claimed to not know rules related to camping in a park.**

Fairview/405 area: Transient encampment reported in a location hidden by vegetation. **Visited location and observed possible two camps and 1-2 persons at the location. Property owner notified and awaiting contact to discuss options to resolve issues.**

Outreach

New Client: Outreach and OC Mental Health met with client at a fast food establishment. Client was visibly distressed and has been un-medicated for 2 weeks for her mental health symptoms. OC Mental Health linked client with a medical clinic and Outreach provided client with a bus pass.

New Client: Outreach met with non-resident homeless woman. Woman indicated the need to travel to Los Angeles for purposes of employment. Outreach educated woman on various transportation services. Client was disinterested in resources and informed Outreach that she will travel to Los Angeles on her own.

New Client: Homeless client, allegedly from Costa Mesa, approached Outreach and expressed the need for an identification card for the purposes of employment. Outreach advised client to

visit the office with proof of residency documentation, the application for a free identification card may be provided dependent upon residency criteria being met.

New Client: Outreach met with long time homeless Costa Mesa resident who requested assistance in obtaining an identification card and employment resources. Client was provided paperwork for free identification card. However, she did not follow up with outreach to receive employment resources.

New Client Intake: Outreach met with a homeless Costa Mesa resident who has lived in the city since 2004. Client receives food stamps and is in need of housing resources. Client made appointment with Outreach worker for housing assessment.

New Client: Terminally ill elderly resident met with outreach seeking rental assistance. Client currently lives in an apartment in Costa Mesa and is collecting social security.

New Client: Outreach met with non-resident homeless client at the park. Client dropped out of a series of mental health programs. He is interested in moving to Laguna Beach. Outreach recommended medical resources and referred him to Laguna Beach outreach.

Linkage Mental Health: Outreach met with client at park. Client had not complied with previous mental health referrals. Outreach again attempted to offer mental health resources at an alternate facility.

Linkage Medical: Homeless client from Louisiana, who is a victim of domestic violence, met with Outreach. Outreach provided client with medical resources offered by a local hospital. Costa Mesa Police and Park Rangers were notified about the couple. Outreach contacted client's mother about possible reconnection.

Linkage Medical: Longtime client came to the office stating his belongings were stolen. He indicated the need for medical attention. He was given a bus pass to a local medical center, a snack pack, and asked to keep in touch with Outreach. Also discussed was the possibility of a reconnection to his uncle.

Linkage Medical: Outreach and Park Ranger met with client who requested medical help. Client had been hit by a car last month and was drinking. Outreach provided client with a bus pass to the hospital. Later, Outreach spotted client lying on the grass asleep.

Linkage Medical: Severely ill client living in car met with Outreach at the office. Outreach provided medical resources and is attempting to assist her in resolving legal issues surrounding her automobile.

Linkage Medical: Outreach and Public Health Nurse met with two chronically disabled and homeless clients to make follow-up appointment with doctor and find a new primary care physician.

Linkage Social Services: Client visited the office to pick up Medi-Cal and food stamp paperwork. Outreach connected client to county worker to assist client in choosing a doctor and medical plan.

Linkage Social Services: Outreach met with client and provided client with information regarding Public Consulting Group, a county contracted agency which processes supplemental social security applications. Client also completed a housing assessment at the office with an outreach worker.

Linkage Social Services: Outreach met with intoxicated client at the office who expressed the need for housing resources. Client moved from her previous living arrangement and is currently living on the streets. Outreach provided client housing resources and a list of rooms for rent.

Linkage Social Services: Outreach linked client to motel and transportation services. Client is an elderly homeless individual who is undergoing a series of medical examinations and requires a reliable form of shelter.

Linkage Social Services: Elderly and severely ill client was due in court regarding a disability hearing. He had been linked to Public Consulting Group by Outreach. Client was also linked to Collette's Children's Home for financial assistance until her Social Security benefits begin.

Linkage Social Services: Outreach called Child Protective Services regarding mother/daughter non-residents who are looking to be reconnected to Las Vegas shelter. Child Protective Services stated that this case does not meet their threshold for assistance.

Linkage Social Services: Outreach met with chronically disabled and homeless client and called Social Security to continue the filing process for benefits.

Linkage Documentation: Outreach linked a chronically homeless client to a free DMV voucher due to the fact that his wallet and identification were stolen.

Linkage Other: Client who was having car problems asked for funding to help with repairs. Outreach linked client to Trellis.

Linkage Other: Client, who was a previous patient at Hoag Hospital, was linked to Salvation Army. Client was removed from the Salvation Army and is on the streets.

Linkage Other: Elderly client with an eviction notice was linked to the Department of Veteran Affairs. Outreach met with client and offered affordable housing resources. Outreach will follow up with client.

Linkage Other: Outreach worked with local volunteers to find separate rehab treatment programs for two chronically homeless, drug addicted Costa Mesa clients who are seeking treatment.

Other: Outreach contacted chronically disabled and homeless client's sister. Client's sister indicated that she has not spoken to client for close to 20 years and was uninterested in assisting client.

Other: Outreach has supported a mentally ill client by advocating for him at a local psychiatric hospital in order to ensure his stability and safety.

Housed: A disabled father and son were housed with their voucher. Mercy House kept them temporarily housed until the unit became available.

Field Support: Outreach went out with park ranger and came across client for possible reconnection.

Field Supervision: Outreach has collaborated with Code Enforcement this week in following up with old and existing clients.

Community Impact Team: Community Impact Teams worked at Mariners Church in Newport Beach and Lion's Park doing maintenance and clean-up.