

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

### **Code Enforcement**

**2900 Block of College Ave:** Large amount of abandoned property, trash and debris scattered around private property business parking lot. **Property management was contacted and cleared the items.**

**3000 Block of Harbor:** Report received and transients observed camping in front of local business with multiple items stored in the trash enclosure area. **Transient group known to the area was contacted and made aware of the report. Outreach worker offered assistance. Property management to be contacted.**

**250 Block of Victoria:** Transients camping on private property and large amount of abandoned items on sidewalk and neighboring property, syringes found. **Items tagged by PD, met with neighboring property to discuss deterrents.**

**3500 Block of Cadillac Ave:** Report of large transient encampment behind business complex, trash/debris, urinating/defecating, vehicle break-ins, property vandalism. **Visited location and observed large camp behind the business complex on property owned by Edison. Awaiting callback from Edison to determine best course of action.**

**3100 Block of Harbor:** Observed male transient camping at the side of a local business. **Male contacted and cleared the area.**

### **Outreach**

**Housed Client:** Non-resident and currently residing in her vehicle met with Outreach for assistance with housing navigation. Client is currently working and saving money for a rental deposit. Outreach provided client with housing listings and winter shelter information. Client was able to locate a rental and will begin the rental application process.

**New Client:** Outreach met with non-resident male originally from Dana Point. Client had recently been discharged from the hospital due to suicidal ideations. Outreach suggested client follow up with mental health, visit the local emergency room, and find accommodations at the winter shelter.

**New Client:** Homeless man, referred to Outreach by police, was offered assistance with an Identification voucher and linkage to a drug treatment facility. Client is originally from the Bay Area. Outreach will link client to drug treatment facility once he receives his identification card.

**New Client:** Outreach has collaborated with Code Enforcement this week to follow up with new and existing clients. Outreach and Code Enforcement encountered three new individuals who

wish to be reconnected to their home cities. Unfortunately, they have not followed up with Outreach staff this week regarding their reconnections.

**Housed Clients:** Daniel Bower and Christine Bower. Outreach was informed by volunteer that couple had found housing in an apartment in Costa Mesa and are in the process of completing paperwork for rental assistance.

**Linkage Social Services:** Outreach met chronically homeless and disabled client at doctor's office to pick up social service paperwork needed for disability benefits.

**Linkage Social Services:** Outreach linked non-resident client experiencing legal issues with homeless court.

**Linkage Social Services:** Outreach contacted Social Security to check resident client's benefits status. Social Security informed Outreach that funds will be dispersed to client soon. Outreach was also informed that another client's case manager assisted client in getting approved for social security appeal services.

**Linkage Mental Health:** Outreach met with chronically homeless and disabled client with county mental health service provider for intake assessment. Outreach will collaborate with mental health agency to assist client in finding transitional housing.

**Linkage Mental Health:** Resident client linked to senior social service organization missed his appointment. Outreach made new appointment and will work with client to ensure he attends future appointments.

**Linkage Mental Health:** Outreach met resident client at mental health appointment in Santa Ana. Client was intoxicated. Outreach made new appointment and will follow up with client.

**Linkage Mental Health:** Resident client and victim of domestic violence met with Outreach to setup an appointment for county mental health services.

**Linkage Mental Health:** Outreach and OC Mental Health met with recently widowed client at her apartment. OC Mental Health offered client bereavement group resources.

**Linkage Mental Health:** OC Mental Health and Outreach met with non-resident client at park and linked client to mental health services.

**Linkage Mental Health:** OC Mental Health and Outreach met with non-resident client who is non-compliant with mental health services. OC Mental Health and Outreach will continue to follow up with client.

**Linkage Mental Health:** Outreach collaborated with park ranger to contact chronically homeless and disabled client and confirm his appointment with county mental health services.

**Linkage Medical:** Outreach assisted a newly housed client in reinstating his medical insurance enrolling client in a local medical clinic.

**Linkage Medical:** Outreach visited housed client and made a doctor's appointment and Medi-Care specialist referral.

**Linkage Medical:** Outreach scheduled doctor appointment and cab ride for chronically homeless and disabled client.

**Linkage Medical:** Outreach met with disabled client and medical clinic specialist to re-open her medical case and to receive services at the clinic.

**Linkage Medical:** Outreach linked housed client to Medi-Care specialist to discuss prescription drug coverage.

**Linkage Medical:** Outreach met with resident client's hospital social worker and discussed placing client into a skilled nursing facility. Outreach will follow up with hospital social worker regarding client's whereabouts and health condition.

**Linkage Documentation:** New client submitted proof of residency documentation for further outreach services.

**Linkage Documentation:** Outreach completed a family housing assessment for disabled client and her daughter.

**Linkage Documentation:** Outreach met chronically homeless and disabled client at doctor's office to pick up completed application from doctor for public transportation identification card.

**Linkage Documentation:** Outreach and public health nurse collaborated with resident client in getting an identification card from the Department of Motor Vehicles.

**Linkage Other:** Outreach made an appointment for resident disabled client and her daughter at transitional housing program in North Orange County.

**Linkage Other:** Outreach gave new client and daughter housing voucher listings and referred them to housing program provider for deposit assistance.

**Linkage Other:** Outreach met with non-resident veteran client and his partner at a local church. Client has had a housing voucher through the Veteran Administrations for three years but was unable to find a placement. Outreach linked client back to the Veteran's Administration housing specialist.

**Linkage Other:** Resident veteran client met with Outreach and was given Veteran Administration's phone number so that he could be linked to housing resources.

**Linkage Other:** Outreach linked resident client to substance abuse treatment program. Client is scheduled for an interview and Outreach advised client that she must test negative for any substance to be accepted into the program.

**Other:** Outreach organized support group for community church program.

**Other:** Outreach received a call regarding a resident client's misconduct at his current residence. Outreach spoke to client and explained the severity of his actions. Outreach will follow up with client.

**Other:** Resident and senior client who lives in his car came met with Outreach to discuss a large medical bill he had received. Outreach will work with client in getting the matter resolved.

**Other:** Outreach collaborated with Centralized Assessment Team (CAT) and provided resources to a client.

**Other:** Outreach and Park Ranger patrolled the city and Talbert Park and found encampments along the 405 Freeway. Caltrans has been contacted.

**Other:** Outreach met with resident client who had been incarcerated, and contacted client's friend for assistance. Outreach will continue to work with client and link him to Veterans Administration.

**Field Support:** Outreach worker collaborated with park ranger to contact disabled resident client and remind him of his upcoming dentist appointment with public health nurse.

**Community Impact Team:** Teams worked at Mariners Church in Newport Beach this week doing clean-up.