

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

Code Enforcement

2900 Block of Century Pl: Transient camp between business and freeway. **Encampment has been cleared and holes in fences repaired.**

2900 Block of Fairview: Transients observed camping and spreading trash in a bus shelter. **Male was contacted and said he had been at the location for 2 days. Male claimed to have walked to CM from a city approx. 25 miles away. Male was unclear what city he was in. Male was offered help to get back home but refused. He said he would walk to his destination. Male cleared the area and shelter was pressured washed.**

1500 Block of Nutmeg: Camping items, trash/debris and evidence of drug use found in the parking lot of a business under renovation. **Owner was contacted to monitor and clean the property. Neighboring property was notified to be on watch and call PD if suspicious activity is observed.**

1600 Block of Newport Blvd: Reports/observations of transient encampment in business parking lot. **Group contacted, area cleared and business owner to implement deterrents.**

250 Block of Victoria: Report/observation of transients camping on private property. **Male transient observed camping on the rear of the property and larger group in the front area. Human waste scattered on property. Owner notified as well as PD to monitor.**

Outreach

Weekly Report October 16 – October 22, 2016

Clients Assisted: 39

Clients Housed:

New Client: Outreach and OC Mental Health met with non-resident client. Client was hysterical and stated he has been homeless for 8 years and was originally from San Bernardino. Outreach provided client with mental health resources and OC links referral information.

New Client: Outreach met with new client at a local park. Client was interested in housing assistance. Outreach provided client with intake hours, mental health and social services resource information.

New Client: Outreach met with non-resident client, has been living on the streets for several months. Client is currently attending work programs through Trellis and has recently run out of

unemployment benefits. Outreach provided client with job resources and referral to other work programs.

New Client: Mother and son have lived in Costa Mesa for several years. They receive Social Service benefits. Outreach provided client with Section 8 housing listings and room rental options.

Linkage Documentation: Homeless female client met with Outreach for a re-assessment for her housing application since she did have an increase in her vulnerability status.

Linkage Documentation: Outreach assisted resident client in getting pet certified as a companion animal.

Linkage Mental Health: Outreach met with senior female client, who is in need of housing and mental health resources. Outreach linked client to OC Mental Health.

Linkage Mental Health: Outreach and OC Mental Health met with client and linked him to counseling services. Client provided Outreach with his completed disabling verification form which will qualify him for permanent supportive housing.

Linkage Mental Health: Chronically homeless client informed outreach of his successful enrollment into OASIS (Older Adult Support and Intervention System) for housing assistance. Outreach will call OASIS to verify information and client's progress.

Linkage Mental Health: Outreach has linked a housed client with OC Mental Health; unfortunately, he was declined services and was referred to an outpatient treatment program.

Linkage Medical: Outreach scheduled a medical consultation for chronically homeless and disabled resident client.

Linkage Social Services: Outreach linked client housed through Mercy House to county social worker for assistance with Medi-Cal coverage. Also, Outreach scheduled a doctor's appointment for client to begin medical documentation paperwork for Social Security Income.

Linkage Social Services: Outreach and public health nurse linked chronically homeless and disabled resident client with a Medi-Cal card.

Linkages Social Services: Outreach was informed by Social Security appeals case worker that resident client's hearing and submission of his new Social Security application will be delayed. Client must submit written confirmation that his previous case with Social Security has been withdrawn before taking any further actions.

Linkage Social Services: Outreach was informed that resident client requested referral services from the general relief office. Outreach contacted client's housing case manager and Social Security appeals caseworker. Both housing case manager and Social Security appeals caseworker will follow up with resident client.

Linkage Social Services: Outreach assisted resident client in filling out paper work to maintain general relief benefits. Outreach informed social services that client's delay in paperwork was due to pending Social Security appeals case.

Linkage Social Services: Outreach has provided services such as food resources, Section 8 rental listings, and public assistance resources to a housed client and her family. Outreach will continue to work with family to ensure stability.

Linkage Other: Chronically homeless client, in need of housing resources, was given leads for rentals while Permanent Supportive Housing paperwork is being processed.

Linkage Other: Homeless veteran client was linked to Veteran Affairs by Outreach, and will do an intake over the phone with the Veteran Affairs specialist.

Linkage Other: Outreach, OC Mental Health, and Veteran Affairs Specialist met with homeless male veteran interested in receiving Veteran Affairs benefits. Veteran Affairs Specialist provided client with appropriate resource information.

Linkage Other: Homeless veteran client met with Outreach and provided his new phone number. Outreach offered Veteran Affairs housing specialist's contact information. Outreach will follow up with client to check on his progress with housing specialist.

Other: Client met Outreach and explained his violent altercation with a friend. Outreach suggested client file a police report, but client refused. Outreach suggested client take advantage of housing resources and find a placement.

Other: Outreach was contacted by local hospital and informed that client was ready for discharge. Outreach suggested client be connected to recuperative care.

Other: Outreach visited hospitalized client who was undergoing medical treatment. In addition to this, Outreach made appropriate arrangements for client's RV to be properly stored at storage unit.

Other: Outreach contacted Social Security regarding client's delay in disbursement of benefits. Outreach also rescheduled client's medical exams, due to client's illness.