

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

### **Code Enforcement**

**600 Block of Paularino:** Report of male transient camping on private property (business) making loud comments, scaring customers and business owners/employees. **Male contacted and interviewed. Male from outside Costa Mesa and going back to home city. Male had been contacted by PD previously.**

**1800 Block of Anaheim:** Observed camping on the location. **Met with manager to discuss deterrents. PD also scheduled to meet with manager.**

**700 Block of Baker:** Report of aggressive transient frequenting businesses. **Meeting scheduled with multiple business owners, PD and Code Enforcement to discuss deterrents.**

**2900 Block of Century Pl.:** Report of transient camp between business and freeway. **Encampment located. Contacted female transient from Arkansas who said she lived there with her boyfriend. She originally came here for rehab four years ago. Informed her we received a complaint and they need to pack up and move on. Advised PD and sent photos.**

### **Outreach**

**Housed Independently:** With the collaborative efforts of both Outreach and Off the Streets, a woman who has been homeless for several years moved into her apartment on October 6<sup>th</sup>.

**Temporarily Housed:** Homeless client, with severe medical issues, is now in a skilled nursing facility and may go into recuperative care.

**Temporarily Housed:** Severely addicted, chronically homeless client was matched for housing several weeks ago. However, due to her addiction, she was difficult to locate. CMPD and Outreach finally located her. Upon collaborating on this case, we were able to place her in temporary housing. Her permanent unit will be ready next week.

**Temporarily Housed:** A chronically homeless client had his car impounded while in the hospital. Outreach staff is working with the client to retrieve the vehicle and help him secure temporary housing and vehicle storage.

**New Client:** Code Enforcement referral client has been on the streets of Costa Mesa for 2-3 months with no income. Client does not have an identification card and is interested in enrolling in a men's shelter. Outreach provided client a free identification card voucher.

**New Client:** Outreach met potential client at a local church dinner. Client was having withdrawal symptoms from past drug use. Outreach provided client with intake hours and encouraged client to come in.

**New Client:** Outreach met with non-resident client at local park. Client was originally from the Midwest. Outreach discussed possible reconnection, however client was uninterested in any help or resources.

**New Client:** Resident clients (father and son) met with Outreach for housing resources. Currently, both clients live in an apartment which is unaffordable. Outreach provided housing and supportive service resources for both clients.

**New Client:** Outreach and Park Ranger, met with resident client. Client was intoxicated and lying on side of the street in front of local businesses. Outreach called paramedics since client was unresponsive to questions. Outreach provided intake hours to client.

**New Client:** Non-resident client, a previous victim of human trafficking, was met by Outreach at Lion's Park. Client is a recovery home drop out, and relapsed while in Costa Mesa. Outreach discussed possible living arrangements with client. Client provided transportation to client so that she could live with a friend outside the City.

**Contact:** A family, who are residents of Costa Mesa, met with Outreach to discuss housing options for their mentally ill daughter. Outreach provided family with listings to psychiatric services and a card for OC Mental Health.

**Linkage Housing:** Outreach provided rental listings to clients for available places for rent.

**Linkage Social Services:** Outreach has linked an elderly housed client to the Public Consulting Group. Client is not eligible for Social Security increase due to her age, but Outreach will collaborate with the organization to find different avenues to increase her income.

**Linkage Social Services:** Outreach introduced client to Supplemental Social Security Income Consultant and a housing stability specialist. Outreach will follow up on the progress client makes with these two service providers.

**Linkages Social Services:** Outreach received referral approval from Public Consulting Group to appeal a Social Security case for a police-referred, chronically homeless and disabled client.

**Linkage Mental Health:** Outreach made appointment with a mental health agency so that a chronically homeless resident client can get her pet certified as an emotional support animal.

**Linkage Mental Health:** Outreach has linked a homeless individual to a mental health facility in Santa Ana and met with client's new doctor. Outreach will coordinate efforts to ensure the stability of this client's mental health.

**Linkage Mental Health:** Outreach met with visibly upset and paranoid client, who was later admitted to College Hospital. Outreach was notified that client has been incarcerated. Outreach will follow up with client after his release.

**Linkage Mental Health:** Outreach and Mental Health met with severely mentally ill client and provided information for mental health support. Client indicated that she will be interested in mental health services once she receives a cell phone next week. Outreach will follow up with client to take appropriate steps.

**Linkage: Mental Health:** Resident client with past substance abuse history, checked himself into a medical center for treatment. Through Outreach, client has been connected to the START team (Substance Abuse Resource Team) and has a peer mentor. Outreach will follow up with client to see if he attended his OASIS (Older Adult Support Intervention Systems) appointment.

**Linkage Mental Health:** Non-resident, newly homeless client, met with Outreach regarding Social Security Disability benefits. Client has undergone treatment for mental health in the past and has been seen by a psychiatrist. Outreach provided client with information for mental health services in Santa Ana.

**Linkage Mental Health:** Outreach and OC Mental Health met with a homeless client lying on the sidewalk. Client stated he is severely mentally ill, lived in Costa Mesa most of his life, and lived in Chicago for several years. Client was incarcerated, but Outreach will follow up with once he is released.

**Linkage Mental Health:** Outreach and OC Mental Health met with homeless, non-resident client. Client was dressed in a hospital gown and was from another city. Outreach provided client with information about mental health and medical resources. Client refused all assistance provided by Outreach. Outreach provided client with a bus pass to go back to his city of origin.

**Linkage Medical:** Outreach met police-referred, chronically homeless and disabled client at dental appointment. Client had not been to a dentist in 15 years.

**Linkage Medical:** Outreach met with chronically homeless client and called to make a doctor's appointment for housing eligibility documentation.

**Linkage Medical:** Outreach was informed that housed client had a heart attack and was hospitalized. Outreach contacted housing stability specialist, who followed up with client at the hospital.

**Linkage Medical:** Outreach met homeless client at her doctor's office. Outreach will assist client in getting new medical scans done before the next appointment.

**Linkage Medical:** Outreach provided transportation services for a chronically homeless client to get a mental health evaluation at the UCI emergency room.

**Linkage Medical:** Client crying in distress, met with Outreach at the Neighborhood Community Center regarding her bike accident and leg injury. Outreach provided client with bus pass to a local emergency room and encouraged client to get a mental health evaluation and medical services.

**Linkage Documentation:** Outreach filled out social security card application with chronically homeless resident client so he can go into men's shelter program while he is looking for work.

**Linkage Documentation:** Outreach met with chronically homeless client in the field to re-assess for permanent supportive housing. Client scored significantly higher.

**Linkage Documentation:** Outreach has linked a mother and daughter to Mercy House rental assistance and performed an assessment for housing.

**Linkage: Documentation:** Outreach met with veteran client, who has been homeless for over 20 years. Client initially applied for a housing voucher through the Veterans Administration; however, they informed the client that he needed a mental health evaluation first. Outreach completed a housing assessment with client and will follow up with Veterans Administration regarding the pending housing assessment.

**Linkage Other:** Police-referred, chronically homeless and disabled client came into Outreach to get new wheelchair. Client signed documentation for Public Consulting Group to work on a Social Security appeal case. Outreach also tried to order new Medi-Cal card for client.

**Other:** Client has successfully been enrolled into Oasis program and will be notified about possible housing resources. Outreach will follow up with client to discuss proposed housing resource options.

**Other:** Outreach has been working with a Costa Mesa elderly couple. The husband is in a skilled nursing facility and wife must find housing independently. Wife is interested in staying in her current residence and will contact Outreach when she is ready to move.

**Field Supervision:** Outreach has collaborated with Code Enforcement this week in follow ups with old and existing clients.

**Field Supervision:** Outreach has collaborated with Costa Mesa Police Department's Community Services Officers to assist a homeless man currently at the Orange County Jail with a possible reconnection. When Outreach met with client, the client was no longer interested in a reconnection and requested to be placed in a sober living home in Lake Forest.

**Community Impact Team:** Teams worked at Mariners Church in Newport and Newport Mesa Church in Costa Mesa doing maintenance and clean-up.

