

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

### **Code Enforcement**

**NOTE:** The incidents below at the 600 Block of 19<sup>th</sup> occurred during early morning patrol with low temperatures

#### **600 Block of 19th:**

- Observed young female transient walking without shoes and wearing only a thin jacket. **Female not known and came to CM from out of state for recovery. Female was given shelter information and asked if she wanted to be reconnected home but she refused reconnection. She went to a local church for shoes. Sent all Outreach workers female's information and asked to be on the lookout for her.**
- Observed transient on the ground in a business parking lot. **Conducted a welfare check to ask if they wanted medical aid or to speak with an Outreach worker who was riding along. Person became aggressive verbally, said he did not want help and we were bothering him. Transient left location.**

**1500 Block of Nutmeg:** Observed male transient sleeping on the ground next to trash enclosure of a local business complex. **Contacted the male to conduct a welfare check. Male is handicapped and not from CM. Male had been contacted in a different CM location a few months ago and had left the city. Emergency shelter information was discussed and given to the male who said he was interested. Male took the information and left the location.**

**2800 Block of Fairview:** Observed male transient camping on private property under "No Trespass" sign. **Male contacted and made aware of private property and signage. Male is known local and has been contacted and offered assistance multiple times but doesn't want help. Male cleared the location.**

**500 Block of W. 18<sup>th</sup>:** Transient encampment observed on posted property. **PD called and cleared the occupant from the location.**

### **Outreach**

**Housed:** Resident client was housed this week through a local housing provider. Outreach ordered a Christmas dinner to be delivered to him through Fresh Beginnings Ministries.

**Reconnection:** Non-resident client was reconnected to his mother and sisters in Delaware.

**Reconnection:** Non-resident client, was reconnected to a friend in Santa Fe, New Mexico and will enroll into a shelter program in that city.

**Reconnection:** Non-resident client was reconnected to a friend in Watsonville, California. Client was previously living with his sister in Costa Mesa and no longer wanted social service assistance in Orange County.

**New Client:** Senior male client met with Outreach for resources. He has been homeless for five years and does not have a cell phone, identification card, or income. Outreach suggested that client obtain an identification card first and then work with Outreach on resources.

**New Client:** New resident client, whose residency was confirmed by a local church, met with Outreach for an intake assessment. Client works full-time, lives in his car, and is seeking assistance for housing.

**New Client:** An elderly female met with Outreach for an intake. Client has been living in her car and apartments around Costa Mesa. Outreach will provide client with housing listings and link her to OC Mental Health.

**New Client/Housing Assessment:** Non-resident client who has been homeless in Costa Mesa since May 2015, receives Social Security Income and food stamps. Housing assessment was administered and client scored high enough for permanent supportive housing.

**Contact:** Outreach arranged to meet with resident client who has been matched for temporary housing. Client will think about the placement and will get back to Outreach with a decision.

**Contact:** Outreach arranged for an appointment with Public Consulting Group for a senior homeless resident client to see if she qualifies for Social Security Income.

**Contact:** Outreach met with non-resident client at city jail to discuss reconnection options. Client was not interested in reconnection and stated he will be enrolled into a sober living facility in Huntington Beach.

**Contact:** Outreach met with non-resident client at park who was recently released from jail. Outreach discussed mental health resources with client and Outreach intake hours.

**Linkage Mental Health:** Resident and chronically homeless client was approached by Outreach and OC Mental Health for resources. Client is interested in seeking mental health services, but will wait until her medical issues are resolved.

**Linkage Mental Health:** Intoxicated resident client met with OC Mental Health and Outreach for mental health services. When OC Mental Health and Outreach inquired about client's case, client became visibly irritated and left.

**Linkage Mental Health:** Non-resident client met with Outreach and discussed troubling delusional ideations. Outreach linked client to OC Mental Health resources in Santa Ana.

**Linkage Housing Resource:** Outreach contacted homeowner about potential tenants for a room rental. Outreach linked client to homeowner to discuss the possibility of renting a room.

**Linkage Housing Resources:** Outreach provided housing resources to two clients, one of whom who will be soon be discharged from temporary housing. One of the clients was approved for a room rental.

**Linkage Rental Assistance:** Outreach has linked a homeless client to local nonprofit for rental assistance. Client has been on the streets for several years, and is ready to make a change since she now has steady income.

**Linkage Medical:** Chronically homeless, resident client met with Outreach to set up doctor's appointment. Client had been hit by a car and is in chronic pain.

**Linkage Medical:** Outreach arranged for chronically homeless and resident client to stay in a motel for a night. While at the motel, client experienced a seizure, was admitted to the hospital and is receiving detox services.

**Linkage Medical:** Outreach met resident client at two follow up medical appointments since his recent surgery.

**Linkage Medical:** Client residing in nursing home in Lake Forest will transfer into an assisted living facility. Outreach and local volunteer are working together with Medi-Cal to get assisted living wavier program for client.

**Linkage Medical:** Outreach collaborated with Our Lady Queen of Angels and a local hospital by assessing a client on a legal hold and, waiting for a county bed to become available and ensuring that emergency transportation services transfer him to the appropriate facility.

**Linkage Job Resources:** Outreach provided job resources to a client who has been temporarily housed.

**Linkage Documentation:** Outreach visited resident client and reassessed him for housing. Outreach linked client to Social Services to check on his medical insurance status.

**Linkage Documentation:** Outreach reassessed client for permanent supportive housing and she scored significantly higher.

**Linkage Documentation:** Outreach worked with Colette's Home in Huntington Beach to confirm client's residency and have client apply for their housing program.

**Linkage Documentation:** Outreach met with client to do a housing assessment and client was eligible for rental assistance through Mercy House. Outreach contacted SOS for verification of homelessness. Client returned same day with documentation needed and he is now document ready.

**Linkage Documentation:** Outreach met with homeless client, who is a mother of a homeless Costa Mesa resident, to do housing assessment. Client scored for permanent supportive housing.

**Linkage Documentation:** Two clients came in to be reassessed and scored much higher within 11-month period for permanent supportive housing.

**Linkage Documentation:** Two resident clients came in to update their housing assessments. Both scored higher than their original assessments for permanent supportive housing due to negative consequences of being out on the street over the last year.

**Field Supervision:** Outreach has collaborated with Code Enforcement in follow ups with old and existing clients. During the inclement weather, Outreach provided services to individuals in need of jackets and blankets. Outreach also provided bus passes and winter shelter information. Outreach has also attended the Costa Mesa Police Department briefings to follow up with existing clients and provided updates on clients that outreach workers are currently assisting.