

## **Weekly Report August 13, 2017 – August 19, 2017**

**Assisted: 66**

### **New Client**

Outreach met with 3 new homeless individuals. Homeless individuals indicated assistance for shelter resources, financial resources, and community linkages.

### **Outreach Housed**

Outreach in collaboration with community partner housing agency housed 1 resident client out of the city.

### **Linkage Permanent Housing Assessment**

Outreach performed assessment on 1 non-resident client which determine client's eligibility for government subsidized housing.

### **Linkage Transportation**

Outreach provided bus passes to 4 resident clients to support them in their transformational needs such as appointments at Social Services and court.

Outreach ordered cab rides to 3 resident clients to support them in their transportation needs such as attending housing appointments and medical appointments.

### **Linkage Legal**

Outreach assisted resident client in rescheduling court appointment to later date. Outreach will follow up with client and remind client of new court date appearance.

### **Linkage Mental Health**

Outreach reminded 3 resident clients about upcoming mental health appointments.

Outreach linked 4 resident clients to community partner agencies that provide mental health services.

### **Linkage Social Services**

Outreach met 2 resident clients at Social Security office and met with their caseworkers to discuss benefits status.

Outreach followed up with Public Consulting Group regarding 2 homeless resident clients.

Outreach assisted 2 resident clients in applying for government assisted food programs such as CalFresh.

### **Linkage Housing Recovery Resources**

Outreach room rental listings to 3 resident clients.

Outreach on behalf of resident client emailed housing partner and requested an extension for housing voucher.

Outreach contacted housing partner on behalf of resident client and requested for roommate options.

### **Linkage Documentation**

Outreach met resident client at hospital and delivered medical documentation.

Outreach was contacted by reconnected resident client and mailed copies of client's documentation including identification card and social security card.

Outreach mailed Social Security appeal documentation to Public Consulting Group on behalf of resident client.

### **Linkage Collaborative Case Management**

Outreach collaborated with community partner to have resident client linked to faith based member for spiritual support.

Outreach worked with 8 resident clients and their housing partners to discuss strategies to maintain client's housing status and stabilization.

Outreach collaborated with community partner and requested that partner visit housed resident client and provide social support.

Outreach met 2 resident clients at their respective medical facilities. Outreach is working with medical facility's case worker in creating a discharge plan for clients.

### **Field Support**

Outreach with the assistance of Costa Mesa Police Department, County of Orange Outreach and Engagement, and Park Rangers in following up with new and existing clients in Costa Mesa.