

Westside Forum Follow-Up

On behalf of Council Members Foley and Stephens, the Costa Mesa City Council thanks everyone for attending the public forum on Monday January 29, 2018, at Pomona Elementary to voice concerns and provide comments and questions about issues related to Westside residents. After review, it was clear to staff that a number of topics needed additional information to ensure residents are equipped with the most up-to-date and accurate information. Listed below are the topics that were consistently at the front of resident communications. Staff has provided a short paragraph related to the topics and included relevant links and numbers to assist residents with additional information if needed. If you have additional comments or concerns and would like to speak directly with your elected representatives, their contact info is listed here:

Getting in and staying in touch with City Hall:

Sandra L. Genis	Mayor	(714) 754-5285	sandra.genis@costamesaca.gov
Allan Mansoor	Mayor Pro Tem	(714) 754-5285	allan.mansoor@costamesaca.gov
Katrina Foley	Council member	(714) 754-5285	katrina.foley@costamesaca.gov
Jim Righeimer	Council member	(714) 754-5285	jim.righeimer@costamesaca.gov
John Stephens	Council member	(714) 337-1872	john.stephens@costamesaca.gov

Ways to stay updated on City info:

City Website (www.costamesaca.gov) - Costa Mesa Connect App - Social Media, i.e. Facebook (@CostaMesaCityHall), Instagram (City of Costa Mesa) and Twitter (@CityofCostaMesa) - Nextdoor.com - Costa Mesa Connected (www.cityofcostamesanews.com) - City Hall Snapshot (subscribe with your email) - Costa Mesa Minute - Costa Mesa TV (Charter: channel 3, AT&T U-Verse: channel 99)

Public Comments and Concerns:

The following is a recap of the responses from the survey questions that were distributed at the Listening Tour event. **Please note, City staff will be evaluating each comment to work on the best solution.**

1. Tell us about street or sidewalk repairs needed in your neighborhood. Please include street address.

- Lots of sidewalk repairs down Pomona Avenue. Uneven surfaces on 20th Street, too. Wheelchair user in our household so we really notice. Staff will evaluate and address
- 2075 Harbor sidewalk, water meter vault is down 2 inches. Large pothole in asphalt on Charle Street.
- Pomona, between Hamilton and 19th Streets
- Mission Drive, Mesa del Mar.
- I don't know if they can put signs up for bikes not to go on sidewalks. There are accidents.
- Need to repair sidewalks on Joann and Pomona Streets.
- Sidewalk at 710 W. Joann needs to be repaired.
- Fix the handicap violation on the northeast corner of Hamilton and Harbor.

- **2. Do your neighborhood street benefit from street cleaning? Let us know if there are streets not getting cleaned due to parked cars. We will forward these issues on to our Public works staff for follow up.**
- Yes. Cars typically move and it's not a problem – Please don't ticket for street cleaning.
- Charle Street is cleaned very well.
- Street sweepers need to coordinate with changes to trash pickup. Cannot sweep when trash cans are in the street.
- Yes. Cars clog the trash and the sweeper.
- Yes. There are cars and trucks parked regularly on Tuesdays and Thursdays on Joann and Pomona that block the sweeper.

3. What can we do to improve your neighborhood?

- Distribute homeless resident services throughout the city. **Please see Homeless Outreach section below.**
- The homeless issue is not gone until we find homes for all of them. **Please see Homeless Outreach section below.**
- Trash is from apartment buildings, large trash receptacles not being shut, not emptied often enough, or not maintained by management. Lots of trash on Sterling from 19th Street to Pomona Elementary.
- Send Code to 2089 Harbor Blvd. Many violations. **Please see Code Enforcement section below for additional information.**
- Replace street lights with LEDs. **Staff is actively working on a solution. Call Dan Baker at 714-754-5156 for additional details.**
- The police are not in charge of raising our children. The rehab issue will improve when we become parents. We are living with the results of failure to participate with our children.
- Shoot out all yellow street lights and then they can replace with LEDs.
- Would like more affordable housing instead of high income housing.
- Need to find a way to clean up needles and syringes, especially on Anaheim.
- To work in Mesa del Mar. Mission Drive, Valencia, El Camino and La Salle.
- More police surveillance. **See Police section below for further details.**
- Send more officers to check stops and speed on Joann and Pomona. **See Police section below for further details.**
- Would like more action from the city on clean energy? Community Choice Energy and Climate Resolutions at the Federal Level. **City is actively looking at Community Choice Energy as an option to reduce its energy costs. Please call an Baker at 714-754-5156 for additional information.**

4. What can we do to improve 19th Street?

- Public restrooms at Placentia, Pomona, Anaheim and Harbor on 19th Street.
- Look out the door – Here it's not safe to walk to your car.
- Foot patrols to help deal with those transients who get aggressive (it's not all, but some ARE). **See public safety section below.**

5. What parks do you go to most? What activities would you like in local parks or at school sites during non-school hours?

- TeWinkle.
- I want a park on Charle Street, next door to the community garden. 30 square feet.
- Lions Park and Fairview Park. Recycling program, neighborhood clean-ups, nature walks at Fairview Park.
- Activities for children. We deserve to live with dignity.
- More cleaning and surveillance.

Public Safety on the Westside:

A general theme that a number of residents seemed to express was how safety can be improved in the neighborhoods and around schools specifically in the areas near 18th street and Placentia Avenue. In addition, weekend and evening activities in and around Westside schools need to be addressed specific to drug use and speeding. In response to these comments, the Police Department, as time and staffing permits, will ramp-up extra patrols to address red light violations and add additional enforcement details to address citizen concerns. The Police Department will be hiring 11 additional officers this year. When all vacant positions are filled, staff we will determine if additional police staffing is needed to meet the needs of the community.

Another topic was establishing a Neighborhood Watch Program. For questions on how, please contact Public Affairs Manager, Roxi Fyad at 714-754-5282. In addition click [here](#) for the link to view the Police Department web page for information on a number of programs: Other important numbers to call are – Non-emergency business hour line (Mon-Fri.) 8-5 p.m.714-754-5280 - After hours 714-754-5252 – and for Emergencies please dial 911.

Code Enforcement:

The City also has a Code Enforcement Division that assists residents with potential municipal code violations. The web page can be found [here](#). The numbers and how to log complaint(s) are below.

Call Code Enforcement at:

- On-Duty officer is available at (714) 754-5638 from 8:00 am to 5:00 p.m.
- Leave a message on our hotline at (714) 754-5607. We retrieve the messages on or before the next business day.
- Need to call about noise after hours? Call (714) 754-5252.

File a complaint online:

- Use the City's Costa Mesa Connect online tool [here](#), a simple online form or download the mobile version for your Apple or Android device. Just search for Costa Mesa Connect in the Apple store or Google play.

Homeless Outreach:

Some specific concerns brought forward were Canyon and Talbert park homeless and that the City wasn't providing enough services. Since 2011, the City of Costa Mesa has proactively focused on developing a multi-faceted program for Costa Mesa homeless residents. You can find everything you need to know about the City's efforts to end homelessness by clicking [here](#).

In addition, if you have questions comments or concerns please email or utilize the information below to contact staff:

- Submit a question or request to: costamesanhs@costamesaca.gov
- Contact the NHS hotline at:(714) 754-5346
- Visit NHS on Facebook at: <http://www.facebook.com/costamesanhs>
- Follow NHS on Twitter at: <http://www.twitter.com/cmhomeless>

Sober Living:

At the meeting, residents voiced specific concerns about the 650-foot ordinance provision as well as vagrancy and sober living proliferation and listed a number of streets for potential sober living violations. These streets included Governor, Congress, Raleigh, Joanne and Pamela. Staff is investigating to ensure compliance.

It is important that if you have a concern or observe a negative impact on a neighborhood that you communicate the facts to the City [here](#). Some additional outlets to provide comments or concerns are:

- The Community Improvement Division. The phone number to contact is (714) 754-5623.
- Complaints may also be reported online using the Costa Mesa Connect application [here](#).
- If you would like to file a complaint directly to the State licensing agency, here is the link: [DHCS complaints](#).

Small Lot Development:

A few questions at the forum focused on the small lot development and the overlay districts - specifically, when they would be reviewed. At the City Council meeting of February 6, 2018, staff presented a comprehensive work plan to the City Council regarding review of both the Small Lot Ordinance and the Overlay Districts. The meeting can be viewed [here](#).

Animals/Bikes/Lights/Crosswalks:

The last few major themes of the evening were regarding animal care, bike ability, street light coordination, and crosswalks. Please see the information below for more detailed information.

ANIMAL CARE

The City of Costa Mesa has entered into an agreement with the Newport Center Animal Hospital and Pet Hotel Suites in Newport Beach to provide animal shelter services and veterinary care. For the full story please click [here](#). Staff will be distributing this information to all veterinary and animal care groups in town.

Residents who find missing or injured animals or who believe their animal is lost should continue to call the city's Animal Control dispatch at (714) 754- 5674. For general questions regarding animal control or to report wildlife related issues please call the Animal Control hotline at (714) 754-5311.

BIKEWAY & WALKABILITY COMMITTEE

A few questions at the meeting focused on bike path development and what the City is doing to promote this. The City has a Bikeway and Walkability Committee that was formed by the City Council on April 7, 2015. For all the great things the committee is working on click [here](#) for additional information.

STREETLIGHTS

An additional question was raised regarding street lights and the level of luminosity at the street level. Southern California Edison (SCE) owns all the city street lights in Costa Mesa and controls the light levels per the height of the pole and level of street usage. The City, in the next few months, will be entering into agreement with SCE to address the replacement of existing street lights to LED technology. If you have a street light out on your street you can report it [here](#).

There were general complaints regarding various streetlights and bike path lighting on the Westside. Specifically, Victoria/National, Wilson/Pomona, and the light at Estancia High School and Placentia Avenue need to be evaluated. In addition, citizens would like to request a speed limit sign at Pomona and Wilson. Staff will be actively looking into these issues but if you have immediate concerns or have questions, please contact city staff at the numbers listed below:

Traffic Signal Issues	M-F: (714) 754-5017 Evening/Weekend: (714) 754-5250
General Traffic Issues/Street Maintenance	(714) 754-5017
Residential Parking Permit - FAQ	(714) 754-4825
Street Lights - Click here to report an outage	(714) 754-5184
Pothole Hotline	(714) 754-5207

CROSSWALKS/SPEEDBUMPS/MEDIANS

The public asked a number of questions regarding crosswalks. Specifically, there was a request for a crosswalk across Placentia at Shalimar and to analyze the effectiveness of the crosswalk near Rea Elementary at Hamilton/Meyer. Another request was brought forward to restudy the use of flashing stop signs. Staff will be looking into all of these requests.

In addition, a new speed bump has been installed at the end of Wilson and the medians along Placentia are well under way. Both of these installations should help reduce vehicles speeds in their respective areas.