



## Week of November 18<sup>th</sup>,2018 to November 24<sup>th</sup>,2018

### CLIENTS CONTACTED, HOUSED AND RECONNECTED

Individuals Assisted	58	49 Resident clients, 4 Non-Resident clients assisted and 5 unknown.
Contacts	54	Outreach made a total of 54 contacts with various clients.
Housing	2	Outreach in collaboration with community housing agency, housed 2 residents, chronically homeless clients into an apartment located out of the city.
Temporary Housing	3	Outreach housed 2 resident clients on a temporary basis in a residential program located of the city, and Outreach was informed that another resident client was housed on a temporary basis through an independent source.
Emergency Housing	7	Outreach housed 4 resident clients on an emergency basis and 3 resident clients were housed on an emergency basis through an independent source.
Reconnection	0	Outreach did not provide any reconnections this week.

### LINKAGES

<u>Collaborative Case Management</u>	33	Outreach provided 33 linkages to collaborative case management services such as housing support services with case manager, medical linkages with hospital social worker, or mental health supportive services with mental health specialist.
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<u>Housing Assessments</u>	1	Outreach administered 1 housing assessment on resident client to assess for their eligibility for government subsidized housing.
<u>Documentation</u>	7	Outreach offered resident and non-resident clients several documentation services such as assisting with completing and sending disabling conditions form, provision of identification card vouchers, consent forms, and provided homeless verification form.
<u>Housing/Recovery Assistance</u>	16	Outreach provided resident clients with housing listings for affordable rooms and apartments in their area.
<u>Job Connection</u>	0	Outreach did not provide any linkages to job resources this week.
<u>Legal Services</u>	4	Outreach assisted 4 resident clients in linking them to legal resources to seek legal consultation and assistance.
<u>Medical</u>	4	Outreach assisted resident client in receiving medical clearance and advocated for client to receive medical assistance for ongoing chronic health symptoms.
<u>Mental Health</u>	5	Outreach linked resident client to a mental health service provider that offers weekly mental health services. Outreach will follow up with client to see their progress.
<u>Other</u>	21	Outreach delivered Thanksgiving meals to resident client and their families.
<u>Rental Resources</u>	0	Outreach provided no linkages to rental resources this week.
<u>Social Services</u>	4	Outreach assisted resident client in contacting their Social Security worker to get an update about status of funds. Social Security informed client and Outreach that funds were ready to be picked up at local office.
<u>Substance Abuse</u>	1	Outreach contacted substance abuse treatment centers to see if resident client meets their requirements for admission.
<u>Transportation</u>	11	Outreach provided 10 bus passes and ordered 1 cab ride to assist with clients' transportation needs.
<b>Total Number of Linkages:</b>	<b>107</b>	<b>This number reflects all underlined linkages.</b>
<b>Total Number of Linkage Hours:</b>	<b>38.15</b>	<b>Outreach collectively spent 38.15 hours providing linkages.</b>

# Code Report

WEEK OF 11/19-21/ 2018		
NHS CODE ENFORCEMENT LOG	Contacts	Observations
Trespassing	14	0
Living in Vehicle	1	0
Squatting in Abandoned Property	0	0
Welfare Checks/ Unstable Behavior	0	2
Vandalism/Trash/ Abandoned Items	0	1
Contact without Incident	3	0
<b>Total</b>	<b>18</b>	<b>3</b>

CONTACTS			
Total Contacted	Declined Help/Info.	Requested/Accepted Help/Info	Currently Working with Outreach
<b>18</b>	14	2	2

BUSINESS MEETINGS		
Name	Date	Updates
La Costa Storage (Fairview St.)	11/19/2018	Meeting to inspect and discuss people living in storage units
Baker/Fairview Self Storage	11/21/2018	Meet to discuss transient encampment on property and possible homeless family.
<b>Total</b>		

