



## Week of February 17<sup>th</sup>, 2019 to February 23<sup>rd</sup>, 2019

### CLIENTS CONTACTED, HOUSED AND RECONNECTED

<b>Individuals Assisted</b>	<b>63</b>	<b>54 Resident clients, 4 Non-Resident clients assisted and 5 unknown.</b>
<b>Contacts</b>	<b>62</b>	<b>Outreach made 62 contacts with various clients.</b>
<b>Housing</b>	<b>0</b>	<b>Outreach did not provide any linkages to housing resources this week.</b>
<b>Temporary Housing</b>	<b>1</b>	<b>Outreach was informed that resident client found temporary housing through an independent source in an out of city location.</b>
<b>Emergency Housing</b>	<b>0</b>	<b>Outreach did not house anyone on an emergency basis this week.</b>
<b>Reconnection</b>	<b>0</b>	<b>Outreach did not provide any reconnections this week.</b>

### LINKAGES

<b><u>Collaborative Case Management</u></b>	<b>49</b>	<b>Outreach provided 49 linkages to collaborative case management services such as housing support services with case manager, medical linkages with hospital social worker, or mental health supportive services with mental health specialist.</b>
<b><u>Housing Assessments</u></b>	<b>2</b>	<b>Outreach administered 2 housing assessments on resident clients to assess their eligibility for government-subsidized housing.</b>
<b><u>Documentation</u></b>	<b>29</b>	<b>Outreach offered resident and non-resident clients several documentation services such as assisting with completing and sending</b>

		disabling condition forms, provision of identification card vouchers, consent forms, and provided homeless verification forms.
<u>Housing/Recovery Assistance</u>	12	Outreach provided resident clients with housing listings for affordable rooms and apartments in their area.
<u>Job Connection</u>	1	Outreach linked resident client to employment services to assist with locating a job.
<u>Legal Services</u>	1	Outreach linked 1 resident client to legal services.
<u>Medical</u>	11	Outreach met resident client at local medical clinic, client was unable to receive his pain management medication. Outreach and Public Health Nurse arranged for client to see a pain specialist.
<u>Mental Health</u>	5	Outreach and County linked service resistant client to mental health resources to assist client as they are experiencing limitations in coping with their symptoms related to a mental disorder.
<u>Other</u>	10	Outreach linked resident client to tax specialist to assist with filing taxes.
<u>Rental Resources</u>	0	Outreach did not provide any linkages to rental resources this week.
<u>Social Services</u>	4	Outreach linked resident client to Public Consulting Group to appeal for Social Security benefits.
<u>Substance Abuse</u>	1	Outreach linked resident client to detox program for an intake appointment. Outreach will follow up with client and provide additional support as needed.
<u>Transportation</u>	23	Outreach provided 15 bus passes, ordered 1 cab ride, and 7 other transportation services to assist with clients' transportation needs.
<b>Total Number of Linkages:</b>	<b>148</b>	<b>This number reflects all underlined linkages.</b>
<b>Total Number of Linkage Hours:</b>	<b>49.89</b>	<b>Outreach collectively spent 49.89 hours providing linkages.</b>

# Code Report

WEEK OF 2/19, 20, 21/2019		
NHS CODE ENFORCEMENT LOG	Contacts	Observations
Trespassing	10	7
Living in Vehicle	1	
Squatting in Abandoned Property	0	2
Welfare Checks/ Unstable Behavior	0	0
Vandalism/Trash/ Abandoned Items	0	1
Contact without Incident	0	0
<b>Total</b>	<b>11</b>	<b>10</b>

CONTACTS			
Total Contacted	Declined Help/Info.	Requested/Accepted Help/Info	Currently Working with Outreach
<b>11</b>	7	2	2

BUSINESS MEETINGS/INTERACTIONS		
Name	Date	Updates
Business Meeting with Shelter Operator	2/21/2019	
<b>Total</b>		

