



Week of March 17th, 2019 to March 23rd, 2019

CLIENTS CONTACTED, HOUSED AND RECONNECTED

Individuals Assisted	69	47 Resident clients, 8 Non-Resident clients assisted and 14 unknown.
Contacts	79	Outreach made 79 contacts with various clients.
Housing	3	Outreach was informed by 3 resident clients that they have been housed through an independent source.
Temporary Housing	2	Outreach temporarily housed non-resident client and was informed by resident client that they have been housed through an independent source.
Emergency Housing	0	Outreach did not provide any linkages to emergency housing resources.
Reconnection	0	Outreach did not provide any reconnections this week.

LINKAGES

<u>Collaborative Case Management</u>	41	Outreach provided 41 linkages to collaborative case management services such as housing support services with case manager, medical linkages with hospital social worker, or mental health supportive services with mental health specialist.
<u>Housing Assessments</u>	6	Outreach administered 6 housing assessment on resident clients to assess their eligibility for government-subsidized housing.

<u>Documentation</u>	25	Outreach offered resident and non-resident clients several documentation services such as assisting with completing and sending disabling condition forms, provision of identification card vouchers, consent forms, and provided homeless verification forms.
<u>Housing/Recovery Assistance</u>	8	Outreach provided resident clients with housing listings for affordable rooms and apartments in their area.
<u>Job Connection</u>	1	Outreach linked resident client to employment services to assist with locating a job.
<u>Legal Services</u>	3	Outreach linked 3 resident clients to legal services.
<u>Medical</u>	5	Outreach and Public Health Nurse worked with chronically, homeless resident client in linking them to a primary care physician and applying for medical referrals to assist client in seeing medical specialists.
<u>Mental Health</u>	10	Outreach and County Outreach Engagement worker met with client and discussed mental health treatment options that client is eligible for. Client indicated feeling distressed and needed help. Outreach worker assisted client in booking a mental health appointment.
<u>Other</u>	9	Outreach in collaboration with volunteer linked client to a sack lunch.
<u>Rental Resources</u>	1	Outreach linked resident client to rental assistance resources.
<u>Social Services</u>	8	Outreach linked non-resident client to Orange County Social Services, as client is recovering from surgery and needs supportive services.
<u>Substance Abuse</u>	2	Outreach substance treatment resources listings to 2 resident clients.
<u>Transportation</u>	10	Outreach provided 10 bus passes to assist with clients' transportation needs.
Total Number of Linkages:	129	This number reflects all underlined linkages.
Total Number of Linkage Hours:	52.45	Outreach collectively spent 52.45 hours providing linkages.

Code Report

WEEK OF 3/18, 19, 20, 21/2019		
NHS CODE ENFORCEMENT LOG	Contacts	Observations
Trespassing	11	7
Living in Vehicle	0	0
Squatting in Abandoned Property	0	1
Welfare Checks/ Unstable Behavior	0	0
Vandalism/Trash/ Abandoned Items	0	1
Contact without Incident	0	0
Total	11	9

CONTACTS			
Total Contacted	Declined Help/Info.	Requested/Accepted Help/Info	Currently Working with Outreach
11	9	1	1

BUSINESS MEETINGS/INTERACTIONS		
Name	Date	Updates
n/a	n/a	n/a
Total		