



# CITY OF COSTA MESA BUSINESS & RESIDENT HOMELESS RESOURCE GUIDE

## residents

### Residents

As a resident, you are responsible for code violations on your property. There are many resources that can assist you with property maintenance and other issues related to homelessness.

### When to Call Code Enforcement Hotline – (714) 754-5607 or Send a MyCostaMesa Mobile App Request

- ▶ Abandoned shopping carts or other unclaimed property.
- ▶ Excessive trash, debris, and outdoors storage.
- ▶ To schedule a property assessment, call Senior Code Enforcement Officer, Mike Brumbaugh: (714) 754-5021.

### When To Call Police – (714) 754-5252

- ▶ Drug activity, or the presence of drugs or paraphernalia.
- ▶ If you see a homeless individual in distress.
- ▶ Loitering outside of establishments that sell alcohol.
- ▶ Impeding access to businesses.
- ▶ Aggressive panhandling.

### When To Call Costa Mesa Fire Department

- ▶ Questions related to Disaster Management and property inspections related to fire prevention.
- ▶ Costa Mesa Fire Department Non-Emergency Line: (714) 549-1113

**For Life-threatening Emergencies, DIAL 9-1-1**

## businesses

### Business Owners

As a business owner or tenant, you are responsible for zoning and/or code violations that occur on your private property. There are resources available to help you navigate through your concerns and/or take a proactive approach in addressing your issues successfully.

### Tips to Help Protect Your Property

- ▶ Post signs on your property such as “No Trespassing” – California Penal Code § 602(k).
- ▶ Secure trash enclosures.
- ▶ Reduce foliage that may be used as hiding spots for people/property.
- ▶ Ensure adequate lighting.
- ▶ Increase presence or implement private security measures.
- ▶ Do not give money or handouts to non-patrons.

### When to Call Code Enforcement Hotline – (714) 754-5607 or Send a MyCostaMesa Mobile App Request

- ▶ Unwanted, inhabiting of your, or your neighbor’s commercial property.
- ▶ Abandoned shopping carts or other unclaimed property.
- ▶ Excessive trash, debris, and outdoor storage.
- ▶ To schedule a property assessment, call Senior Code Enforcement Officer, Mike Brumbaugh: (714) 754-5021.

### When To Call Police – (714) 754-5252

- ▶ Drug activity, or the presence of drugs or paraphernalia.
- ▶ Loitering outside of establishments that sell alcohol.
- ▶ Impeding access to any businesses.
- ▶ Aggressive panhandling.

## camping

### Enforcement

- ▶ For any instances of camping, business owners and residents are directed to notify Costa Mesa Police Department dispatch at: (714) 754-5252.
- ▶ Costa Mesa Police Department along with Community Outreach staff, will assess the situation and take appropriate enforcement actions.
- ▶ Such enforcement actions include documenting and keeping record of the incident, offering shelter resources and diversion options.
- ▶ If all options have been exhausted and transient individual refuses shelter and/or diversion options, this leads to possible law enforcement actions including fines, citation, and/or criminal prosecution.
- ▶ The City’s anti-camping ordinance is restricted to public property, not private. Private property is code enforcement related.
- ▶ Sleeping in a motor vehicle on public property or areas open to the public, such as parking lots, is prohibited from 9 p.m. until 7 a.m. Private residential property is exempt from this prohibition.
- ▶ Private property owners/representatives can/may take action by exercising their right to a citizen’s arrest for trespassing or other applicable law violation.

## shelter

### Costa Mesa Bridge Shelter

The City of Costa Mesa’s Inreach team works diligently to provide services to the City’s shelter guests’ who are residing in the City’s Bridge Shelter. The Inreach team actively meets with shelter guests, and provides wrap-around case management services with the goal of finding housing for each individual.

### Costa Mesa Bridge Shelter Operated by



#### CONTACT INFORMATION

**Phone (714) 836-7188 ext. 222**  
Press 1 | Bed Reservation Information  
Press 2 | Donations and Volunteers  
Press 3 | General Public Inquiries and Comments  
Email: [costamesabridge@mercyhouse.net](mailto:costamesabridge@mercyhouse.net)

## homeless related issues

The City of Costa Mesa’s Outreach team works diligently to provide services to the City’s homeless population. The Outreach team works in collaboration with law enforcement to address homeless-related issues, as well as holds intake hours to meet with homeless clients and provide wrap-around case management services.

Below are important phone numbers and locations where the Outreach team conducts their work.

**If you encounter a homeless person in distress, please call the Police Non-Emergency line at (714) 754-5252 to elicit Community Outreach Assistance.**



## connect

**Outreach Questions**  
Stacy Lumley | (714) 925-4914  
[Stacy.lumley@costamesaca.gov](mailto:Stacy.lumley@costamesaca.gov)

**Homeless Coordination Questions**  
Muriel Ullman | (714) 318-4038  
[Muriel.ullman@costamesaca.gov](mailto:Muriel.ullman@costamesaca.gov)

**Community Outreach**  
Stephani Ogas | (714) 430-4074  
Crystal Clark | (949) 466-0355  
John Begin | (714) 313-1453

### City of Costa Mesa Telephone Numbers

**Shopping Carts and Trash on Property**  
Send a Mycostamesa Mobile App Request or call Code Enforcement at: (714) 754-5607

**Abandoned Property or Discarded Debris in the City’s Right of Way**  
Maintenance Services: (714) 754-5123

**Large Items Left on Private Property**  
Costa Mesa Sanitary District: (949) 645-8400

**Report Graffiti**  
Graffiti Hotline: (714) 327-7491

**Costa Mesa Bridge Shelter**  
(714) 836-7188 ext. 222

**City of Costa Mesa Planning Division**  
(714) 754-5245

**City of Costa Mesa Building Division**  
(714) 754-5273

**Costa Mesa City Hall**  
(714) 754-5000

### Outside Agency Telephone Numbers

**Fair Housing Foundation**  
1-(800) 446-3247

**Newport Mesa Unified School District**  
(714) 424-5000

**OC Vector Control**  
(714) 971-2421

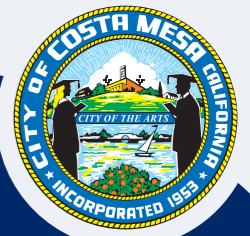
**Animal Control**  
(714) 754-5311

*The intake sessions allow for individuals experiencing homelessness to be screened for services and Bridge Shelter eligibility.*

### Homeless Intake Locations & Hours

**Share Our Selves (S.O.S.)**  
1550 Superior Ave., Costa Mesa, Ca 92627  
Monday: 10:30 a.m. - 12:30 p.m.  
Wednesday: 1- 3 p.m.

**The Crossing Church Check-in Center**  
2115 Newport Blvd., Costa Mesa, Ca 92627  
Saturday: 6:30- 7:30 p.m.



**PARTNER** with the  
**Network for Homeless Solutions**  
to Address Homelessness in Costa Mesa

[costamesahs@costamesaca.gov](mailto:costamesahs@costamesaca.gov)  
Fax: (714) 754-4810  
Message Line: (714) 754-5346  
[www.costamesaca.gov/homelessness](http://www.costamesaca.gov/homelessness)