



CITY OF COSTA MESA BUSINESS & RESIDENT HOMELESS RESOURCE GUIDE

residents

Residents

As a resident, you are responsible for code violations on your property. There are many resources that can assist you with property maintenance and other issues related to homelessness.

When to Call Code Enforcement Hotline – (714) 754-5638 or Send a MyCostaMesa Mobile App Request

- ▶ Abandoned shopping carts or other unclaimed property.
- ▶ Excessive trash, debris, and outdoors storage.
- ▶ To schedule a property assessment, call Senior Code Enforcement Officer, Mike Brumbaugh: (714) 754-5021.

When To Call Police – (714) 754-5252

- ▶ Drug activity, or the presence of drugs or paraphernalia.
- ▶ If you see a homeless individual in distress.
- ▶ Loitering outside of establishments that sell alcohol.
- ▶ Impeding access to businesses.
- ▶ Aggressive panhandling.

When To Call Costa Mesa Fire Department

- ▶ Questions related to Disaster Management and property inspections related to fire prevention.
- ▶ Costa Mesa Fire Department Non-Emergency Line: (714) 549-1113

For Life-threatening Emergencies, DIAL 9-1-1

businesses

Business Owners

As a business owner or tenant, you are responsible for zoning and/or code violations that occur on your private property. There are resources available to help you navigate through your concerns and/or take a proactive approach in addressing your issues successfully.

Tips to Help Protect Your Property

- ▶ Post signs on your property such as “No Trespassing” – California Penal Code § 602(k).
- ▶ Secure trash enclosures.
- ▶ Reduce foliage that may be used as hiding spots for people/property.
- ▶ Ensure adequate lighting.
- ▶ Increase presence or implement private security measures.
- ▶ Do not give money or handouts to non-patrons.

When to Call Code Enforcement Hotline – (714) 754-5638 or Send a MyCostaMesa Mobile App Request

- ▶ Unwanted, inhabiting of your, or your neighbor’s commercial property.
- ▶ Abandoned shopping carts or other unclaimed property.
- ▶ Excessive trash, debris, and outdoor storage.
- ▶ To schedule a property assessment, call Senior Code Enforcement Officer, Mike Brumbaugh: (714) 754-5021.

When To Call Police – (714) 754-5252

- ▶ Drug activity, or the presence of drugs or paraphernalia.
- ▶ Loitering outside of establishments that sell alcohol.
- ▶ Impeding access to any businesses.
- ▶ Aggressive panhandling.

camping

Enforcement

- ▶ For any instances of camping, business owners and residents are directed to notify Costa Mesa Police Department dispatch at: (714) 754-5252.
- ▶ Costa Mesa Police Department along with Community Outreach staff, will assess the situation and take appropriate enforcement actions.
- ▶ Such enforcement actions include documenting and keeping record of the incident, offering shelter resources and diversion options.
- ▶ If all options have been exhausted and transient individual refuses shelter and/or diversion options, this leads to possible law enforcement actions including fines, citation, and/or criminal prosecution.
- ▶ The City’s anti-camping ordinance is restricted to public property, not private. Private property is code enforcement related.
- ▶ Sleeping in a motor vehicle on public property or areas open to the public, such as parking lots, is prohibited from 9 p.m. until 7 a.m. Private residential property is exempt from this prohibition.
- ▶ Private property owners/representatives can/may take action by exercising their right to a citizen’s arrest for trespassing or other applicable law violation.

shelter

Costa Mesa Bridge Shelter

The City of Costa Mesa’s in-reach team, along with staff from Mercy House (shelter operation expert), work diligently to provide services to the City’s shelter guests who are residing in the City’s Bridge Shelter. The in-reach team actively meets with shelter guests, and provides wrap around case management services with the goal of finding housing for each individual.

Costa Mesa Bridge Shelter Operated by



CONTACT INFORMATION

Phone (714) 836-7188 ext. 222

Press 1 | Bed Reservation Information

Press 2 | Donations and Volunteers

Press 3 | General Public Inquiries and Comments

Email: costamesabridge@mercyhouse.net

homeless related issues

The City of Costa Mesa’s Outreach team works diligently to provide services to the City’s homeless population. The Outreach team works in collaboration with law enforcement to address homeless-related issues, as well as holds intake hours to meet with homeless clients and provide wrap-around case management services.

Below are important phone numbers and locations where the Outreach team conducts their work.

If you encounter a homeless person in distress, please call the Police Non-Emergency line at (714) 754-5252 to elicit Community Outreach Assistance.



connect

Outreach Questions
Stacy Lumley | (714) 925-4914
Stacy.lumley@costamesaca.gov

Homeless Coordination Questions
Muriel Ullman | (714) 318-4038
Muriel.ullman@costamesaca.gov

Community Outreach
Stephani Ogas | (714) 430-4074
Crystal Clark | (949) 466-0355
John Begin | (714) 313-1453

City of Costa Mesa Telephone Numbers

Shopping Carts and Trash on Property
Send a Mycostamesa Mobile App Request or call Code Enforcement at: (714) 754-5638

Abandoned Property or Discarded Debris in the City’s Right of Way
Maintenance Services: (714) 754-5123

Large Items Left on Private Property
Costa Mesa Sanitary District: (949) 645-8400

Report Graffiti
Graffiti Hotline: (714) 327-7491

Costa Mesa Bridge Shelter
(714) 836-7188 ext. 222

City of Costa Mesa Planning Division
(714) 754-5245

City of Costa Mesa Building Division
(714) 754-5273

Costa Mesa City Hall
(714) 754-5000

Outside Agency Telephone Numbers

Fair Housing Foundation
1-(800) 446-3247

Newport Mesa Unified School District
(714) 424-5000

OC Vector Control
(714) 971-2421

Animal Control
(714) 754-5311

The intake sessions allow for individuals experiencing homelessness to be screened for services and Bridge Shelter eligibility.

Homeless Intake Locations & Hours

Share Our Selves (S.O.S.)
1550 Superior Ave., Costa Mesa, Ca 92627
Monday: 10:30 a.m. - 12:30 p.m.
Wednesday: 1- 3 p.m.

The Crossing Church Check-in Center
2115 Newport Blvd., Costa Mesa, Ca 92627
Saturday: 6:30- 7:30 p.m.



PARTNER with the
Network for Homeless Solutions
to Address Homelessness in Costa Mesa

costamesanhs@costamesaca.gov
Fax: (714) 754-4810
Message Line: (714) 754-5346
www.costamesaca.gov/homelessness