



**Neighbors by Ring  
Access Agreement**

This agreement provides Costa Mesa Police Department ("Agency") access to the Neighbors Portal for the purpose of engaging Costa Mesa Neighbors app users subject to the following terms and conditions:

**Ring**

- Will make the Neighbors app available to community residents free of charge.
- Will make the Neighbors Portal available to Agency free of charge.

**Agency**

- Will maintain appropriate user access control to Neighbors Portal for Agency personnel, including ensuring credentials are not shared beyond the Agency's law enforcement personnel and ensuring that terminated personnel will not have access to the Neighbors Portal.
- Will use Neighbors Portal only for legitimate law enforcement purposes.

**Public Announcement**

Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app announcements to Ring Neighbors announcing Agency's participation in the Neighbors app.

**Cost and Compensation**

There is no cost associated with this agreement nor any endorsement or promotional requirements. At no point shall either party receive compensation from each other as a result of this program.

**Ring Standard Terms**

Ring's Terms of Service, Privacy Notice, and the Ring Neighbors' Community Guidelines as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Notification**

You will promptly notify Ring if you become aware that you or your Agency's personnel have violated any of the foregoing terms.

RING LLC

Signature: \_\_\_\_\_

Name: August Criment

Title: DIRECTOR OF OPERATIONS

Date: 10-9-2019

Costa Mesa Police Department

Signature: \_\_\_\_\_

Name: Lori Ann Pappelli Harrison

Title: City Manager

Date: 10-22-19